



**SOLICITATION/CONTRACT/ORDER FOR COMMERCIAL ITEMS  
(CONTINUED)**

19. ITEM NO.	20. SCHEDULE OF SUPPLIES/ SERVICES	21. QUANTITY	22. UNIT	23. UNIT PRICE	24. AMOUNT
<p><b>SEE SCHEDULE</b></p>					

32a. QUANTITY IN COLUMN 21 HAS BEEN  
 RECEIVED  INSPECTED  ACCEPTED, AND CONFORMS TO THE CONTRACT, EXCEPT AS NOTED: \_\_\_\_\_

32b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE	32c. DATE	32d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE
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32e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE	32f. TELEPHONE NUMBER OF AUTHORIZED GOVERNMENT REPRESENTATIVE
	32g. E-MAIL OF AUTHORIZED GOVERNMENT REPRESENTATIVE

33. SHIP NUMBER <input type="checkbox"/> PARTIAL <input type="checkbox"/> FINAL	34. VOUCHER NUMBER	35. AMOUNT VERIFIED CORRECT FOR	36. PAYMENT <input type="checkbox"/> COMPLETE <input type="checkbox"/> PARTIAL <input type="checkbox"/> FINAL	37. CHECK NUMBER
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38. S/R ACCOUNT NUMBER	39. S/R VOUCHER NUMBER	40. PAID BY
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41a. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT	42a. RECEIVED BY ( <i>Print</i> )		
41b. SIGNATURE AND TITLE OF CERTIFYING OFFICER	41c. DATE	42b. RECEIVED AT ( <i>Location</i> )	
		42c. DATE REC'D ( <i>YY/MM/DD</i> )	42d. TOTAL CONTAINERS

Section SF 1449 - CONTINUATION SHEET

REMITTANCE ADDRESS

**REMITTANCE ADDRESS:**



ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001	IT FACILITIES MANAGEMENT SUPPORT FFP BASE PERIOD - 01 SEPTEMBER 2004 THROUGH 31 JANUARY 2005 TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR DEFENSE FACILITIES DIRECTORATE (DFD), FINANCIAL MANAGEMENT DIRECTORATE (FMD), AND INFORMATION TECHNOLOGY MANAGEMENT DIRECTORATE (ITMD). CONSOLIDATED NETWORK SUPPORT WILL INCLUDE PROJECT MANAGEMENT, SYSTEMS ADMINISTRATION, NETWORK ENGINEERING, SYSTEMS ANALYST SUPPORT, USER SUPPORT SPECIALIST, APPLICATIONS/PROGRAMMING SUPPORT, DATABASE MANAGEMENT SUPPORT, DOCUMENT SCANNING/MEDIA MANAGEMENT, TECHNICAL WRITING SUPPORT, AND ON-CALL SUPPORT (4.3.3) AS SPECIFIED IN THE ATTACHED STATEMENT OF WORK. PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000		Months		NSP
				NET AMT	\$0.00
				Funded Amount	\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001AA		5	Each	\$513,460.17	\$2,567,300.85
	DFD IT FACILITIES MANAGEMENT SUPPORT FFP TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR DEFENSE FACILITIES DIRECTORATE (DFD)				

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NET AMT \$2,567,300.85

ACRN AB Funded Amount \$2,567,300.85

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001AB		5	Each	\$34,242.93	\$171,214.65
	FMD IT FACILITIES MANAGEMENT SUPPORT FFP TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR FINANCIAL MANAGEMENT DIRECTORATE (FMD)				

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NET AMT \$171,214.65

ACRN AA Funded Amount \$167,443.40  
ACRN AB Funded Amount \$3,771.25

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0001AC		5	Each	\$58,031.32	\$290,156.60
	ITMD IT FACILITIES MANAGEMENT SUPPORT FFP TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR INFORMATION TECHNOLOGY MANAGEMENT DIRECTORATE (ITMD)				

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NET AMT \$290,156.60

ACRN AA Funded Amount \$290,156.60

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0002			Each		NSP
	REPORTS AND DELIVERABLES FFP ALL DELIVERABLES SUMMARIZED IN THE DELIVERABLE SCHEDULE IAW ATTACHED STATEMENT OF WORK. PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000				

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NET AMT \$0.00

Funded Amount \$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0002AA	PROJECT KICKOFF MEETING FFP PROJECT KICKOFF MEETING IAW ATTACHED SOW (REFERENCE 2.1.1), PLANNED COMPLETION (DOA + 1 WEEK) PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000		Each		NSP

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NET AMT

Funded Amount

\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0002AB	PROJECT MANAGEMENT PLAN (PMP) FFP PROJECT MANAGEMENT PLAN (PMP) IAW ATTACHED SOW (REFERENCE 2.1.2), PLANNED COMPLETION (DOA + 4 WEEKS) PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000		Each		NSP

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NET AMT

Funded Amount

\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0002AC	BI-WEEKLY DFD DOCUMENT SCANNING FFP		Each		NSP
	BI-WEEKLY DFD DOCUMENT SCANNING AND MEDIA MANAGEMENT REPORT, PLANNED COMPLETION (BI-WEEKLY)				
	PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000				

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NET AMT

Funded Amount

\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0003 OPTION	IT FACILITIES MANAGEMENT SUPPORT FFP		Months		NSP
	OPTION PERIOD ONE - 01 FEBRUARY 2005 THROUGH 31 JANUARY 2006 TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR DEFENSE FACILITIES DIRECTORATE (DFD), FINANCIAL MANAGEMENT DIRECTORATE (FMD), AND INFORMATION TECHNOLOGY MANAGEMENT DIRECTORATE (ITMD). CONSOLIDATED NETWORK SUPPORT WILL INCLUDE PROJECT MANAGEMENT, SYSTEMS ADMINISTRATION, NETWORK ENGINEERING, SYSTEMS ANALYST SUPPORT, USER SUPPORT SPECIALIST, APPLICATIONS/PROGRAMMING SUPPORT, DATABASE MANAGEMENT SUPPORT, DOCUMENT SCANNING/MEDIA MANAGEMENT, TECHNICAL WRITING SUPPORT, AND ON-CALL SUPPORT (4.3.3) AS SPECIFIED IN THE ATTACHED STATEMENT OF WORK.				
	PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000				

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NET AMT

Funded Amount

\$0.00

\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0003AA OPTION	DFD IT FACILITIES MANAGEMENT SUPPORT FFP TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR DEFENSE FACILITIES DIRECTORATE (DFD)	12	Months	\$555,710.4258	\$6,668,525.11

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NET AMT	\$6,668,525.11
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Funded Amount	\$0.00
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FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0003AB OPTION	FMD IT FACILITIES MANAGEMENT SUPPORT FFP TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR FINANCIAL MANAGEMENT DIRECTORATE (FMD)	12	Months	\$37,051.2108	\$444,614.53

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NET AMT	\$444,614.53
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Funded Amount	\$0.00
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FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0003AC OPTION	ITMD IT FACILITIES MANAGEMENT SUPPORT FFP TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR INFORMATION TECHNOLOGY MANAGEMENT DIRECTORATE (ITMD)	12	Months	\$62,804.1308	\$753,649.57

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NET AMT	\$753,649.57
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Funded Amount	\$0.00
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FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0004 OPTION	REPORTS AND DELIVERABLES FFP ALL DELIVERABLES SUMMARIZED IN THE DELIVERABLE SCHEDULE IAW ATTACHED STATEMENT OF WORK. PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000		Each		NSP
NET AMT					\$0.00
Funded Amount					\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0004AA OPTION	PROJECT KICKOFF MEETING FFP PROJECT KICKOFF MEETING IAW ATTACHED SOW (REFERENCE 2.1.1), PLANNED COMPLETION (DOA + 1 WEEK) PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000		Each		NSP
NET AMT					\$0.00
Funded Amount					\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0004AB			Each		NSP
OPTION	PROJECT MANAGEMENT PLAN (PMP)				
	FFP				
	PROJECT MANAGEMENT PLAN (PMP) IAW ATTACHED SOW				
	(REFERENCE 2.1.2), PLANNED COMPLETION (DOA + 4 WEEKS)				
	PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000				

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NET AMT

Funded Amount

\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0004AC			Each		NSP
OPTION	BI-WEEKLY DFD DOCUMENT SCANNING				
	FFP				
	BI-WEEKLY DFD DOCUMENT SCANNING AND MEDIA MANAGEMENT				
	REPORT, PLANNED COMPLETION (BI-WEEKLY)				
	PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000				

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NET AMT

Funded Amount

\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0005 OPTION	IT FACILITIES MANAGEMENT SUPPORT FFP		Months		NSP
OPTION PERIOD TWO - 01 FEBRUARY 2006 THROUGH 31 JANUARY 2007 TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR DEFENSE FACILITIES DIRECTORATE (DFD), FINANCIAL MANAGEMENT DIRECTORATE (FMD), AND INFORMATION TECHNOLOGY MANAGEMENT DIRECTORATE (ITMD). CONSOLIDATED NETWORK SUPPORT WILL INCLUDE PROJECT MANAGEMENT, SYSTEMS ADMINISTRATION, NETWORK ENGINEERING, SYSTEMS ANALYST SUPPORT, USER SUPPORT SPECIALIST, APPLICATIONS/PROGRAMMING SUPPORT, DATABASE MANAGEMENT SUPPORT, DOCUMENT SCANNING/MEDIA MANAGEMENT, TECHNICAL WRITING SUPPORT, AND ON-CALL SUPPORT (4.3.3) AS SPECIFIED IN THE ATTACHED STATEMENT OF WORK. PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000					
					\$0.00
Funded Amount					\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0005AA OPTION	DFD IT FACILITIES MANAGEMENT SUPPORT FFP	12	Months	\$575,116.9675	\$6,901,403.61
TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR DEFENSE FACILITIES DIRECTORATE (DFD)					
					\$6,901,403.61
Funded Amount					\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0005AB OPTION	FMD IT FACILITIES MANAGEMENT SUPPORT FFP TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR FINANCIAL MANAGEMENT DIRECTORATE (FMD)	12	Months	\$38,342.9625	\$460,115.55

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NET AMT \$460,115.55

Funded Amount \$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0005AC OPTION	ITMD IT FACILITIES MANAGEMENT SUPPORT FFP TO INCLUDE A CONSOLIDATED NETWORK SUPPORT FOR INFORMATION TECHNOLOGY MANAGEMENT DIRECTORATE (ITMD)	12	Months	\$64,994.1716	\$779,930.06

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NET AMT \$779,930.06

Funded Amount \$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0006			Each		NSP
OPTION	REPORTS AND DELIVERABLES				
	FFP				
	ALL DELIVERABLES SUMMARIZED IN THE DELIVERABLE SCHEDULE				
	IAW ATTACHED STATEMENT OF WORK.				
	PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000				

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NET AMT \$0.00

Funded Amount \$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0006AA			Each		NSP
OPTION	PROJECT KICKOFF MEETING				
	FFP				
	PROJECT KICKOFF MEETING IAW ATTACHED SOW (REFERENCE 2.1.1),				
	PLANNED COMPLETION (DOA + 1 WEEK)				
	PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000				

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NET AMT

Funded Amount \$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0006AB OPTION	PROJECT MANAGEMENT PLAN (PMP) FFP PROJECT MANAGEMENT PLAN (PMP) IAW ATTACHED SOW (REFERENCE 2.1.2), PLANNED COMPLETION (DOA + 4 WEEKS) PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000		Each		NSP

NET AMT

Funded Amount

\$0.00

FOB: Destination

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0006AC OPTION	BI-WEEKLY DFD DOCUMENT SCANNING FFP BI-WEEKLY DFD DOCUMENT SCANNING AND MEDIA MANAGEMENT REPORT, PLANNED COMPLETION (BI-WEEKLY) PURCHASE REQUEST NUMBER: HQ0002-4148-0001-000		Each		NSP

NET AMT

Funded Amount

\$0.00

FOB: Destination

INSPECTION AND ACCEPTANCE TERMS

Supplies/services will be inspected/accepted at:

CLIN	INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
0001	Destination	Government	Destination	Government
0001AA	Destination	Government	Destination	Government
0001AB	Destination	Government	Destination	Government
0001AC	Destination	Government	Destination	Government
0002	Destination	Government	Destination	Government
0002AA	Destination	Government	Destination	Government

0002AB Destination	Government	Destination	Government
0002AC Destination	Government	Destination	Government
0003 Destination	Government	Destination	Government
0003AA Destination	Government	Destination	Government
0003AB Destination	Government	Destination	Government
0003AC Destination	Government	Destination	Government
0004 Destination	Government	Destination	Government
0004AA Destination	Government	Destination	Government
0004AB Destination	Government	Destination	Government
0004AC Destination	Government	Destination	Government
0005 Destination	Government	Destination	Government
0005AA Destination	Government	Destination	Government
0005AB Destination	Government	Destination	Government
0005AC Destination	Government	Destination	Government
0006 Destination	Government	Destination	Government
0006AA Destination	Government	Destination	Government
0006AB Destination	Government	Destination	Government
0006AC Destination	Government	Destination	Government

## DELIVERY INFORMATION

CLIN	DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
0001	POP 01-SEP-2004 TO 31-JAN-2005	N/A	WHS/BUDGET & FINANCE AARON HARDING 1155 DEFENSE PENTAGON ROOM 3B287 WASHINGTON DC 20301-1155 703-614-0332 FOB: Destination	HQ0002
0001AA	POP 01-SEP-2004 TO 31-JAN-2005	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0001AB	POP 01-SEP-2004 TO 31-JAN-2005	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0001AC	POP 01-SEP-2004 TO 31-JAN-2005	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0002	POP 01-SEP-2004 TO 31-JAN-2005	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0002AA	POP 01-SEP-2004 TO 31-JAN-2005	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0002AB	POP 01-SEP-2004 TO 31-JAN-2005	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002

0002AC	POP 01-SEP-2004 TO 31-JAN-2005	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0003	POP 01-FEB-2005 TO 31-JAN-2006	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0003AA	POP 01-FEB-2005 TO 31-JAN-2006	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0003AB	POP 01-FEB-2005 TO 31-JAN-2006	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0003AC	POP 01-FEB-2005 TO 31-JAN-2006	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0004	POP 01-FEB-2005 TO 31-JAN-2006	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0004AA	POP 01-FEB-2005 TO 31-JAN-2006	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0004AB	POP 01-FEB-2005 TO 31-JAN-2006	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0004AC	POP 01-FEB-2005 TO 31-JAN-2006	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0005	POP 01-FEB-2006 TO 31-JAN-2007	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0005AA	POP 01-FEB-2006 TO 31-JAN-2007	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0005AB	POP 01-FEB-2006 TO 31-JAN-2007	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0005AC	POP 01-FEB-2006 TO 31-JAN-2007	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0006	POP 01-FEB-2006 TO 31-JAN-2007	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0006AA	POP 01-FEB-2006 TO 31-JAN-2007	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0006AB	POP 01-FEB-2006 TO 31-JAN-2007	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002
0006AC	POP 01-FEB-2006 TO 31-JAN-2007	N/A	(SAME AS PREVIOUS LOCATION) FOB: Destination	HQ0002

## ACCOUNTING AND APPROPRIATION DATA

AA: 9740100.2020 6022 2595 S49447 DHAC48272  
AMOUNT: \$457,600.00

AB: 97X4950.2020 PX181 7727 2595 S49447 RFAC45938  
AMOUNT: \$2,571,072.10

## CLAUSES INCORPORATED BY FULL TEXT

## 52.212-4 CONTRACT TERMS AND CONDITIONS-- COMMERCIAL ITEMS (OCT 2003)

(a) Inspection/Acceptance. The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The Government reserves the right to inspect or test any supplies or services that have been tendered for acceptance. The Government may require repair or replacement of nonconforming supplies or reperformance of nonconforming services at no increase in contract price. The Government must exercise its post-acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

(b) Assignment. The Contractor or its assignee may assign its rights to receive payment due as a result of performance of this contract to a bank, trust company, or other financing institution, including any Federal lending agency in accordance with the Assignment of Claims Act (31 U.S.C. 3727). However, when a third party makes payment (e.g., use of the Governmentwide commercial purchase card), the Contractor may not assign its rights to receive payment under this contract.

(c) Changes. Changes in the terms and conditions of this contract may be made only by written agreement of the parties.

(d) Disputes. This contract is subject to the Contract Disputes Act of 1978, as amended (41 U.S.C. 601-613). Failure of the parties to this contract to reach agreement on any request for equitable adjustment, claim, appeal or action arising under or relating to this contract shall be a dispute to be resolved in accordance with the clause at FAR 52.233-1, Disputes, which is incorporated herein by reference. The Contractor shall proceed diligently with performance of this contract, pending final resolution of any dispute arising under the contract.

(e) Definitions. The clause at FAR 52.202-1, Definitions, is incorporated herein by reference.

(f) Excusable delays. The Contractor shall be liable for default unless nonperformance is caused by an occurrence beyond the reasonable control of the Contractor and without its fault or negligence such as, acts of God or the public enemy, acts of the Government in either its sovereign or contractual capacity, fires, floods, epidemics, quarantine restrictions, strikes, unusually severe weather, and delays of common carriers. The Contractor shall notify the Contracting Officer in writing as soon as it is reasonably possible after the commencement or any excusable delay, setting for the full particulars in connection therewith, shall remedy such occurrence with all reasonable dispatch and shall promptly give written notice to the Contracting Officer of the cessation of such occurrence.

(g) Invoice. (1) The Contractor shall submit an original invoice and three copies (or electronic invoice, if authorized) to the address designated in the contract to receive invoices. An invoice must include--

(i) Name and address of the Contractor;

- (ii) Invoice date and number;
- (iii) Contract number, contract line item number and, if applicable, the order number;
- (iv) Description, quantity, unit of measure, unit price and extended price of the items delivered;
- (v) Shipping number and date of shipment, including the bill of lading number and weight of shipment if shipped on Government bill of lading;
- (vi) Terms of any discount for prompt payment offered;
- (vii) Name and address of official to whom payment is to be sent;
- (viii) Name, title, and phone number of person to notify in event of defective invoice; and
- (ix) Taxpayer Identification Number (TIN). The Contractor shall include its TIN on the invoice only if required elsewhere in this contract.
- (x) Electronic funds transfer (EFT) banking information.
  - (A) The Contractor shall include EFT banking information on the invoice only if required elsewhere in this contract.
  - (B) If EFT banking information is not required to be on the invoice, in order for the invoice to be a proper invoice, the Contractor shall have submitted correct EFT banking information in accordance with the applicable solicitation provision, contract clause (e.g., 52.232-33, Payment by Electronic Funds Transfer--Central Contractor Registration, or 52.232-34, Payment by Electronic Funds Transfer--Other Than Central Contractor Registration), or applicable agency procedures.
  - (C) EFT banking information is not required if the Government waived the requirement to pay by EFT.
- (2) Invoices will be handled in accordance with the Prompt Payment Act (31 U.S.C. 3903) and Office of Management and Budget (OMB) prompt payment regulations at 5 CFR part 1315.
- (h) Patent indemnity. The Contractor shall indemnify the Government and its officers, employees and agents against liability, including costs, for actual or alleged direct or contributory infringement of, or inducement to infringe, any United States or foreign patent, trademark or copyright, arising out of the performance of this contract, provided the Contractor is reasonably notified of such claims and proceedings.
- (i) Payment.--
  - (1) Items accepted. Payment shall be made for items accepted by the Government that have been delivered to the delivery destinations set forth in this contract.
  - (2) Prompt payment. The Government will make payment in accordance with the Prompt Payment Act (31 U.S.C. 3903) and prompt payment regulations at 5 CFR part 1315.
  - (3) Electronic Funds Transfer (EFT). If the Government makes payment by EFT, see 52.212-5(b) for the appropriate EFT clause.
  - (4) Discount. In connection with any discount offered for early payment, time shall be computed from the date of the invoice. For the purpose of computing the discount earned, payment shall be considered to have been made on the date which appears on the payment check or the specified payment date if an electronic funds transfer payment is made.

(5) Overpayments. If the Contractor becomes aware of a duplicate contract financing or invoice payment or that the Government has otherwise overpaid on a contract financing or invoice payment, the Contractor shall immediately notify the Contracting Officer and request instructions for disposition of the overpayment.

(j) Risk of loss. Unless the contract specifically provides otherwise, risk of loss or damage to the supplies provided under this contract shall remain with the Contractor until, and shall pass to the Government upon:

(1) Delivery of the supplies to a carrier, if transportation is f.o.b. origin; or

(2) Delivery of the supplies to the Government at the destination specified in the contract, if transportation is f.o.b. destination.

(k) Taxes. The contract price includes all applicable Federal, State, and local taxes and duties.

(l) Termination for the Government's convenience. The Government reserves the right to terminate this contract, or any part hereof, for its sole convenience. In the event of such termination, the Contractor shall immediately stop all work hereunder and shall immediately cause any and all of its suppliers and subcontractors to cease work. Subject to the terms of this contract, the Contractor shall be paid a percentage of the contract price reflecting the percentage of the work performed prior to the notice of termination, plus reasonable charges the Contractor can demonstrate to the satisfaction of the Government using its standard record keeping system, have resulted from the termination. The Contractor shall not be required to comply with the cost accounting standards or contract cost principles for this purpose. This paragraph does not give the Government any right to audit the Contractor's records. The Contractor shall not be paid for any work performed or costs incurred which reasonably could have been avoided.

(m) Termination for cause. The Government may terminate this contract, or any part hereof, for cause in the event of any default by the Contractor, or if the Contractor fails to comply with any contract terms and conditions, or fails to provide the Government, upon request, with adequate assurances of future performance. In the event of termination for cause, the Government shall not be liable to the Contractor for any amount for supplies or services not accepted, and the Contractor shall be liable to the Government for any and all rights and remedies provided by law. If it is determined that the Government improperly terminated this contract for default, such termination shall be deemed a termination for convenience.

(n) Title. Unless specified elsewhere in this contract, title to items furnished under this contract shall pass to the Government upon acceptance, regardless of when or where the Government takes physical possession.

(o) Warranty. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

(p) Limitation of liability. Except as otherwise provided by an express warranty, the Contractor will not be liable to the Government for consequential damages resulting from any defect or deficiencies in accepted items.

(q) Other compliances. The Contractor shall comply with all applicable Federal, State and local laws, executive orders, rules and regulations applicable to its performance under this contract.

(r) Compliance with laws unique to Government contracts. The Contractor agrees to comply with 31 U.S.C. 1352 relating to limitations on the use of appropriated funds to influence certain Federal contracts; 18 U.S.C. 431 relating to officials not to benefit; 40 U.S.C. 327, et seq., Contract Work Hours and Safety Standards Act; 41 U.S.C. 51-58, Anti-Kickback Act of 1986; 41 U.S.C. 265 and 10 U.S.C. 2409 relating to whistleblower protections; 49 U.S.C. 40118, Fly American; and 41 U.S.C. 423 relating to procurement integrity.

(s) Order of precedence. Any inconsistencies in this solicitation or contract shall be resolved by giving precedence in the following order: (1) the schedule of supplies/services; (2) the Assignments, Disputes, Payments, Invoice, Other Compliances, and Compliance with Laws Unique to Government Contracts paragraphs of this clause; (3) the clause at 52.212-5; (4) addenda to this solicitation or contract, including any license agreements for computer software; (5)

solicitation provisions if this is a solicitation; (6) other paragraphs of this clause; (7) the Standard Form 1449; (8) other documents, exhibits, and attachments; and (9) the specification.

(t) Central Contractor Registration (CCR). (1) Unless exempted by an addendum to this contract, the Contractor is responsible during performance and through final payment of any contract for the accuracy and completeness of the data within the CCR database, and for any liability resulting from the Government's reliance on inaccurate or incomplete data. To remain registered in the CCR database after the initial registration, the Contractor is required to review and update on an annual basis from the date of initial registration or subsequent updates its information in the CCR database to ensure it is current, accurate and complete. Updating information in the CCR does not alter the terms and conditions of this contract and is not a substitute for a properly executed contractual document.

(2)(i) If a Contractor has legally changed its business name, "doing business as" name, or division name (whichever is shown on the contract), or has transferred the assets used in performing the contract, but has not completed the necessary requirements regarding novation and change-of-name agreements in FAR subpart 42.12, the Contractor shall provide the responsible Contracting Officer a minimum of one business day's written notification of its intention to (A) change the name in the CCR database; (B) comply with the requirements of subpart 42.12; and (C) agree in writing to the timeline and procedures specified by the responsible Contracting Officer. The Contractor must provide with the notification sufficient documentation to support the legally changed name.

(ii) If the Contractor fails to comply with the requirements of paragraph (t)(2)(i) of this clause, or fails to perform the agreement at paragraph (t)(2)(i)(C) of this clause, and, in the absence of a properly executed novation or change-of-name agreement, the CCR information that shows the Contractor to be other than the Contractor indicated in the contract will be considered to be incorrect information within the meaning of the "Suspension of Payment" paragraph of the electronic funds transfer (EFT) clause of this contract.

(3) The Contractor shall not change the name or address for EFT payments or manual payments, as appropriate, in the CCR record to reflect an assignee for the purpose of assignment of claims (see Subpart 32.8, Assignment of Claims). Assignees shall be separately registered in the CCR database. Information provided to the Contractor's CCR record that indicates payments, including those made by EFT, to an ultimate recipient other than that Contractor will be considered to be incorrect information within the meaning of the "Suspension of payment" paragraph of the EFT clause of this contract.

(4) Offerors and Contractors may obtain information on registration and annual confirmation requirements via the internet at <http://www.ccr.gov> or by calling 1-888-227-2423 or 269-961-5757.

(End of clause)

#### 52.212-5 CONTRACT TERMS AND CONDITIONS REQUIRED TO IMPLEMENT STATUTES OR EXECUTIVE ORDERS--COMMERCIAL ITEMS (MAY 2004)

(a) The Contractor shall comply with the following Federal Acquisition Regulation (FAR) clause, which is incorporated in this contract by reference, to implement provisions of law or Executive orders applicable to acquisitions of commercial items: 52.233-3, Protest after Award (AUG 1996) (31 U.S.C. 3553).

(b) The Contractor shall comply with the FAR clauses in this paragraph (b) that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items: (Contracting Officer check as appropriate.)

  X (1) 52.203-6, Restrictions on Subcontractor Sales to the Government (JUL 1995), with Alternate I (OCT 1995) (41 U.S.C. 253g and 10 U.S.C. 2402).

- (2) 52.219-3, Notice of HUBZone Small Business Set-Aside (Jan 1999) (U.S.C. 657a).
- (3) 52.219-4, Notice of Price Evaluation Preference for HUBZone Small Business Concerns (Jan 1999) (if the offeror elects to waive the preference, it shall so indicate in its offer) (U.S.C. 657a).
- (4) (i) 52.219-5, Very Small Business Set-Aside (JUNE 2003) (Pub. L. 103-403, section 304, Small Business Reauthorization and Amendments Act of 1994).
- (ii) Alternate I (MAR 1999) to 52.219-5.
- (iii) Alternate II to (JUNE 2003) 52.219-5.
- (5)(i) 52.219-6, Notice of Total Small Business Set-Aside (JUNE 2003) (15 U.S.C. 644).
- (ii) Alternate I (OCT 1995) of 52.219-6.
- (iii) Alternate II (MAR 2004) of 52.219-6.
- (6)(i) 52.219-7, Notice of Partial Small Business Set-Aside (JUNE 2003) (15 U.S.C. 644).
- (ii) Alternate I (OCT 1995) of 52.219-7.
- (iii) Alternate II (MAR 2004) of 52.219-7.
- (7) 52.219-8, Utilization of Small Business Concerns (MAY 2004) (15 U.S.C. 637 (d)(2) and (3)).
- (8)(i) 52.219-9, Small Business Subcontracting Plan (JAN 2002) (15 U.S.C. 637(d)(4)).
- (ii) Alternate I (OCT 2001) of 52.219-9
- (iii) Alternate II (OCT 2001) of 52.219-9.
- (9) 52.219-14, Limitations on Subcontracting (DEC 1996) (15 U.S.C. 637(a)(14)).
- (10)(i) 52.219-23, Notice of Price Evaluation Adjustment for Small Disadvantaged Business Concerns (JUNE 2003) (Pub. L. 103-355, section 7102, and 10 U.S.C. 2323) (if the offeror elects to waive the adjustment, it shall so indicate in its offer).
- (ii) Alternate I (JUNE 2003) of 52.219-23.
- (11) 52.219-25, Small Disadvantaged Business Participation Program--Disadvantaged Status and Reporting (OCT 1999) (Pub. L. 103-355, section 7102, and 10 U.S.C. 2323).
- (12) 52.219-26, Small Disadvantaged Business Participation Program--Incentive Subcontracting (OCT 2000) (Pub. L. 103-355, section 7102, and 10 U.S.C. 2323).
- (13) 52.219-27, Notice of Total Service-Disabled Veteran-Owned Small Business Set-Aside (May 2004).
- (14) 52.222-3, Convict Labor (JUNE 2003) (E.O. 11755).
- (15) 52.222-19, Child Labor--Cooperation with Authorities and Remedies (JAN 2004) (E.O. 13126).

- (16) 52.222-21, Prohibition of Segregated Facilities (FEB 1999).
- (17) 52.222-26, Equal Opportunity (APR 2002) (E.O. 11246).
- (18) 52.222-35, Equal Opportunity for Special Disabled Veterans, Veterans of the Vietnam Era, and Other Eligible Veterans (DEC 2001) (38 U.S.C. 4212).
- (19) 52.222-36, Affirmative Action for Workers with Disabilities (JUN 1998) (29 U.S.C. 793).
- (20) 52.222-37, Employment Reports on Special Disabled Veterans, Veterans of the Vietnam Era, and Other Eligible Veterans (DEC 2001) (38 U.S.C. 4212).
- (21)(i) 52.223-9, Estimate of Percentage of Recovered Material Content for EPA-Designated Products (AUG 2000) (42 U.S.C. 6962(c)(3)(A)(ii)).
- (ii) Alternate I (AUG 2000) of 52.223-9 (42 U.S.C. 6962(i)(2)(C)).
- (22) 52.225-1, Buy American Act--Supplies (JUNE 2003) (41 U.S.C. 10a-10d).
- (23)(i) 52.225-3, Buy American Act--Free Trade Agreements--Israeli Trade Act (JAN 2004) (41 U.S.C. 10a-10d, 19 U.S.C. 3301 note, 19 U.S.C. 2112 note, Pub. L. 108-77, 108-78).
- (ii) Alternate I (JAN 2004) of 52.225-3.
- (iii) Alternate II (JAN 2004) of 52.225-3.
- (24) 52.225-5, Trade Agreements (JAN 2004) (19 U.S.C. 2501, et seq., 19 U.S.C. 3301 note).
- (25) 52.225-13, Restrictions on Certain Foreign Purchases (OCT 2003) (E.o.s, proclamations, and statutes administered by the Office of Foreign Assets Control of the Department of Treasury).
- (26) 52.225-15, Sanctioned European Union Country End Products (FEB 2000) (E.O. 12849).
- (27) 52.225-16, Sanctioned European Union Country Services (FEB 2000) (E.O. 12849).
- (28) 52.232-29, Terms for Financing of Purchases of Commercial Items (FEB 2002) (41 U.S.C. 255(f), 10 U.S.C. 2307(f)).
- (29) 52.232-30, Installment Payments for Commercial Items (OCT 1995) (41 U.S.C. 255(f), 10 U.S.C. 2307(f)).
- (30) 52.232-33, Payment by Electronic Funds Transfer--Central Contractor Registration (OCT 2003) (31 U.S.C. 3332).
- (31) 52.232-34, Payment by Electronic Funds Transfer--Other than Central Contractor Registration (MAY 1999) (31 U.S.C. 3332).
- (32) 52.232-36, Payment by Third Party (MAY 1999) (31 U.S.C. 3332).
- (33) 52.239-1, Privacy or Security Safeguards (AUG 1996) (5 U.S.C. 552a).
- (34)(i) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (APR 2003) (46 U.S.C. Appx 1241 and 10 U.S.C. 2631).

\_\_\_\_ (ii) Alternate I (APR 1984) of 52.247-64.

(c) The Contractor shall comply with the FAR clauses in this paragraph (c), applicable to commercial services, that the Contracting Officer has indicated as being incorporated in this contract by reference to implement provisions of law or Executive orders applicable to acquisitions of commercial items: [Contracting Officer check as appropriate.]

X (1) 52.222-41, Service Contract Act of 1965, as Amended (MAY 1989) (41 U.S.C. 351, et seq.).

\_\_\_\_ (2) 52.222-42, Statement of Equivalent Rates for Federal Hires (MAY 1989) (29 U.S.C. 206 and 41 U.S.C. 351, et seq.).

X (3) 52.222-43, Fair Labor Standards Act and Service Contract Act--Price Adjustment (Multiple Year and Option Contracts) (MAY 1989) (29 U.S.C. 206 and 41 U.S.C. 351, et seq.).

\_\_\_\_ (4) 52.222-44, Fair Labor Standards Act and Service Contract Act--Price Adjustment (February 2002) (29 U.S.C. 206 and 41 U.S.C. 351, et seq.).

\_\_\_\_ (5) 52.222-47, SCA Minimum Wages and Fringe Benefits Applicable to Successor Contract Pursuant to Predecessor Contractor Collective Bargaining Agreements (CBA) (May 1989) (41 U.S.C. 351, et seq.).

(d) Comptroller General Examination of Record. The Contractor shall comply with the provisions of this paragraph (d) if this contract was awarded using other than sealed bid, is in excess of the simplified acquisition threshold, and does not contain the clause at 52.215-2, Audit and Records--Negotiation.

(1) The Comptroller General of the United States, or an authorized representative of the Comptroller General, shall have access to and right to examine any of the Contractor's directly pertinent records involving transactions related to this contract.

(2) The Contractor shall make available at its offices at all reasonable times the records, materials, and other evidence for examination, audit, or reproduction, until 3 years after final payment under this contract or for any shorter period specified in FAR Subpart 4.7, Contractor Records Retention, of the other clauses of this contract. If this contract is completely or partially terminated, the records relating to the work terminated shall be made available for 3 years after any resulting final termination settlement. Records relating to appeals under the disputes clause or to litigation or the settlement of claims arising under or relating to this contract shall be made available until such appeals, litigation, or claims are finally resolved.

(3) As used in this clause, records include books, documents, accounting procedures and practices, and other data, regardless of type and regardless of form. This does not require the Contractor to create or maintain any record that the Contractor does not maintain in the ordinary course of business or pursuant to a provision of law.

(e) (1) Notwithstanding the requirements of the clauses in paragraphs (a), (b), (c), and (d) of this clause, the Contractor is not required to flow down any FAR clause, other than those in paragraphs (i) through (vi) of this paragraph in a subcontract for commercial items. Unless otherwise indicated below, the extent of the flow down shall be as required by the clause--

(i) 52.219-8, Utilization of Small Business Concerns (May 2004) (15 U.S.C. 637(d)(2) and (3)), in all subcontracts that offer further subcontracting opportunities. If the subcontract (except subcontracts to small business concerns) exceeds \$500,000 (\$1,000,000 for construction of any public facility), the subcontractor must include 52.219-8 in lower tier subcontracts that offer subcontracting opportunities.

(ii) 52.222-26, Equal Opportunity (April 2002) (E.O. 11246).

(iii) 52.222-35, Equal Opportunity for Special Disabled Veterans, Veterans of the Vietnam Era, and Other Eligible Veterans (December 2001) (38 U.S.C. 4212).

(iv) 52.222-36, Affirmative Action for Workers with Disabilities (June 1998) (29 U.S.C. 793).

(v) 52.222-41, Service Contract Act of 1965, as Amended (May 1989), flow down required for all subcontracts subject to the Service Contract Act of 1965 (41 U.S.C. 351, et seq.).

(vi) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (April 2003) (46 U.S.C. Appx 1241 and 10 U.S.C. 2631). Flow down required in accordance with paragraph (d) of FAR clause 52.247-64.

(2) While not required, the contractor May include in its subcontracts for commercial items a minimal number of additional clauses necessary to satisfy its contractual obligations.

(End of clause)

#### 52.217-8 OPTION TO EXTEND SERVICES (NOV 1999)

The Government may require continued performance of any services within the limits and at the rates specified in contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within 30 days.

(End of clause)

#### 52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)

(a) The Government may extend the term of this contract by written notice to the Contractor within 30 days; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 60 days before the contract expires. The preliminary notice does not commit the Government to an extension.

(b) If the Government exercises this option, the extended contract shall be considered to include this option clause.

(c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed 29 months.

(End of clause)

### Exhibit/Attachment Table of Contents

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STATEMENT OF WORK

**STATEMENT OF WORK**

05/24/04

**(SOW)  
INDEX**

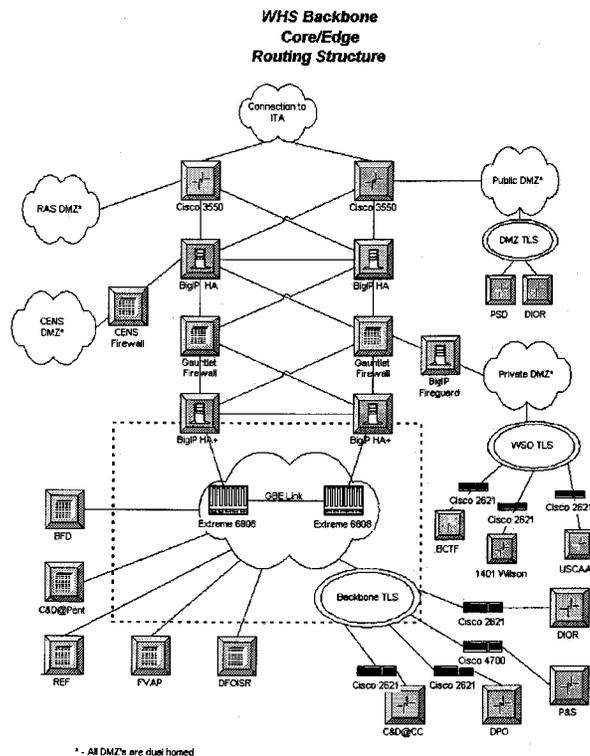
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## 1.0 BACKGROUND

The Washington Headquarters Services (WHS) mission is to provide administrative and operational support to certain DoD activities in the National Capital Region (NCR). The WHS community of interest is comprised of several directorates and WHS serviced organizations providing support that includes budgeting and accounting, personnel management, office services, security, correspondence, directives and records management, travel, building administration, information and data systems, and a voting assistance program. The contractor shall perform the requirements of this SOW in support of three of the WHS directorates – Defense Facilities Directorate (DFD), Financial Management Directorate (FMD), and Information Technology Management Directorate (ITMD). The requirements associated with each of these three directorates are identified separately and are to be performed and invoiced separately. WHS has awarded maintenance contracts in place for all hardware and software covered by this SOW.

## 1.1 DESCRIPTION OF THE DIRECTORATES

The following is the WHS Network Design:



## 1.2 Defense Facilities Directorate (DFD)

The DFD has a staff of approximately 600 personnel organized into 11 divisions/offices in addition to the Director's Office: Engineering & Technical Service Division (ETSD), Internal Review Office (IRO), Information Technology Division (ITD), Management Support Division (MSD), Resources Management Office (RMO), DFD Contracting Office (REFCO), Federal Facilities Division (FFD), Graphics and Presentations Division (GPD), Leased Facilities Division (LFD), Space Policy & Acquisition Division (SPAD), and Support Services Division (SSD).

The DFD provides administrative and operational support to specified DoD activities, including space management, maintenance, repair and alteration of assigned buildings, custodial services, landscape maintenance, trash and debris removal, building administration, graphics and presentations services, acquisition, property management, and other

support services. In addition to the 11 division/offices within DFD, the Information Technology Division provides office automation and network management support to the Pentagon Force Protection Agency (PFPA). The PFPA is comprised of a staff of approximately 800 personnel. Prior to May of 2002, the PFPA (formerly known as the Defense Protective Service) was organizationally a part of the DFD. In May 2002 the PFPA was chartered as a separate agency within DoD, and since that time has been working towards the planning and implementation of their own autonomous network. It is anticipated that PFPA will complete the transition to their own network, which will include their own network support staff, by the end of the first quarter in fiscal year 2005. The contractor for this SOW shall support PFPA according to the requirements contained in Task 2 for DFD and facilitate the transition by interfacing with the contractor that eventually takes over their support.

### **1.2.1 DFD Information Technology Environment**

The DFD Network (REFNET) supports approximately 655 user accounts, with an estimated additional 570 accounts for PFPA.

The REFNET help desk receives approximately 700 help desk calls per month for DFD, and approximately 400 help desk calls for PFPA. These calls are for issues such as: password resets, email problems, printing problems, how-to questions on various software products, network trouble-shooting, custom application support.

The REFNET support staff receives approximately 140 project requests per month for DFD, and approximately 110 for PFPA. These requests are for projects such as: moving equipment, installing new equipment, loading software, creating/deleting user accounts, software configuration management reviews, file retrievals from backup, software/database training requests.

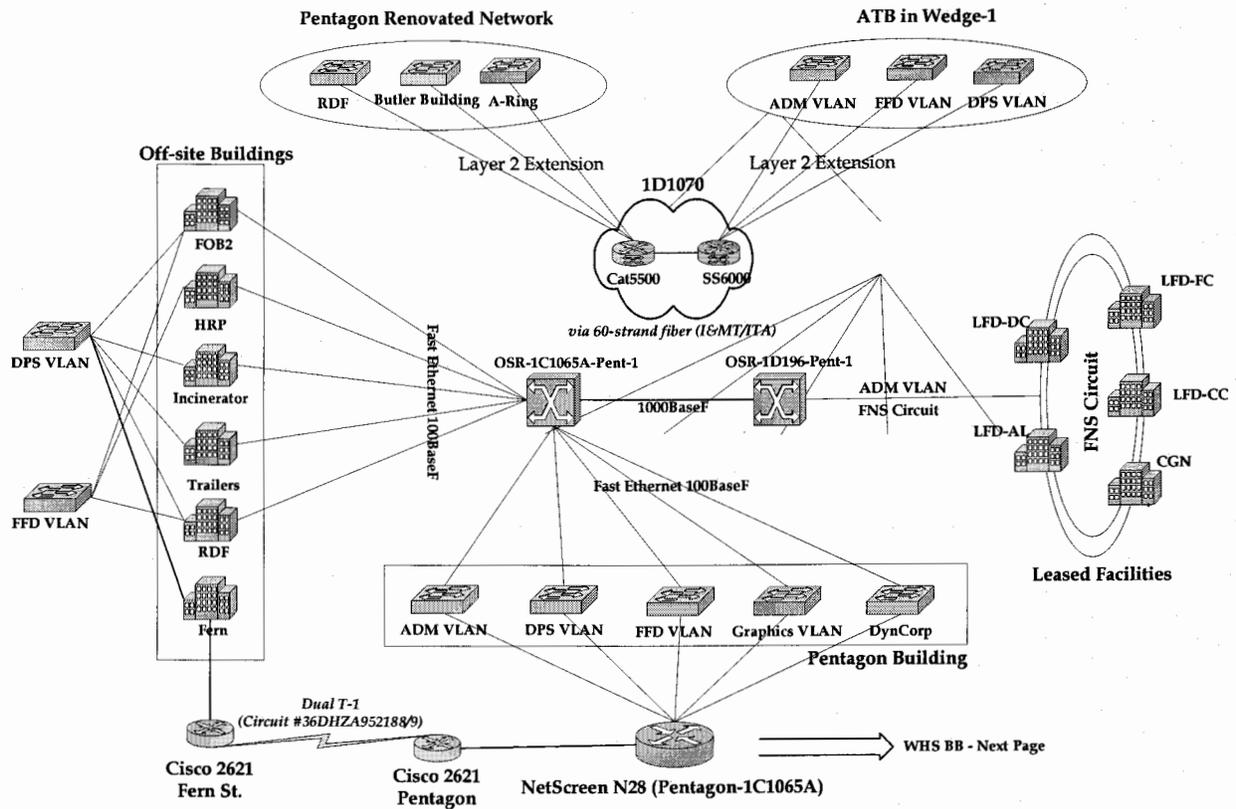
The DFD IT Division maintains a training room for the purpose of conducting software and database training. It contains 12 student workstations and one trainer workstation. The training room has been used in the past to provide training for both custom and COTS applications, such as the Parking System, CENS, and Maximo.

### **1.2.2 DFD Network Infrastructure**

The REFNET supports approximately 1,225 users with 40-50 centralized servers (predominately Compaq servers) including database, web, and email servers. The network runs a Gigabit Ethernet backbone with 10/100 Ethernet-type technologies running to the desktops and 35 switches (predominately Alcatel, Extreme, and Cisco equipment) providing enterprise network services including Internet, Intranet, and Extranet networking features. The topology supports 11 buildings (as listed below), including the Pentagon, which are connected via a WAN through T1 and TLS circuits.

- Pentagon Reservation, Arlington, Va
- FOB #2, Arlington, Va
- 400 Army Navy Drive, Arlington, Va
- 1777 N. Kent Street, Arlington, Va
- Crystal Mall 3, 1931 Jeff Davis Hwy, Arlington, Va
- Crystal Gateway North, 1111 Jeff Davis Hwy, Arlington, Va
- 1440 Eads Street, Arlington, Va
- 1401 S. Fern Street, Arlington, Va
- Hoffman Bldg. 1, 2461 Eisenhower Avenue, Alexandria, Va
- Skyline IV Bldg., 5113 Leesburg Pike, Falls Church, Va
- AMC Bldg, 5001 Eisenhower Ave., Alexandria, Va

**"The Real Estate and Facilities Network"**  
- Wide Area View -



**1.2.3 DFD Desktop Hardware**

The workstations utilized by both DFD and PFPA offices consist of Dell Pentium III, 933 Mhz and Dell Pentium 4, 2.52 GHz desktop workstations. These workstations range in age from 6 months to 2 ½ years old. Additionally, the Graphics and Presentations Division of DFD utilizes MAC workstations to support its mission.

Printers used to support both organizations are overwhelmingly Hewlett Packard LaserJet and inkjet series printers, with a few other brands represented. Scanners utilized throughout the network are predominately Hewlett Packard.

Laptop computers used by both DFD & PFPA are comprised predominately of Dell, Gateway, and Micron brands.

The chart below depicts the organizational ownership and quantity of various hardware devices:

Equipment	DFD	PFPA
MS based Workstations	764	559
MAC based Workstations	35	0
Printers	271	169
Scanners	38	14
Laptops	124	81

**1.2.4 DFD Software**

At the network and server level, the REFNET uses MS Server and Advanced Server 2000, MS Exchange Server 2000, MS SQL Server 2000, MS SMS 2.0, and Legato and CommVault products for its backup system.

Numerous network management tools and software products are utilized for managing the REFNET. These include, but are not limited to the following:

- Exchange 5.5 Administrator
- Microsoft Management Console:
  - DHCP Admin tool
  - WINS Admin tool
  - DNS Admin tool
  - Active Directory tools
  - Cluster Admin tool
  - QoS Admin Control tool
  - IPSec Admin tool
  - IIS Admin tool
  - Group Policy Object Admin tool
- System Management Server Console
- Microsoft SQL Enterprise Console
- Microsoft Visio
- 3CDaemon TFTP software
- NTManage (network monitoring software)
- Alcatel's X-Vision software
- NetIQ's QCheck (network performance check software)
- SSH Secure Shell
- ERDisk (Aelita)
- EventAdmin (Aelita)
- MultiReg (Aelita)
- Hyena (Users and Servers management tool)
- Undelete Software
- Citrix Software
- Microsoft Terminal Service Client
- Microsoft Visual SourceSafe Admin tool
- Xerox Centerware (for Printers)
- HP JetAdmin (for printers)
- Fluke Network tool
- SNMP-related tools

The REFNET workstations are currently using MS Windows 2000 as their operating system (OS); the 35 MAC workstations are currently using MAC OS X. There are many software applications deployed across all workstations on the network. They include: Microsoft Office 2000 (Word, Excel, Access, Outlook), Adobe Acrobat, WinZip, McAfee Virus Scan, and Computer Emergency Notification System (CENS).

A number of other software applications are deployed within the REFNET to smaller subsets of the user community. These software applications include, but are not limited to the following:

Software Title	Quantity	Software Title	Quantity
Adaptec Toast	20	Adobe After Effects	20
Adobe ATM	32	Adobe GOLIVE	2
Adobe Illustrator	20	Adobe InDesign	15
Adobe Pagemaker	16	Adobe PhotoShop	30

Adobe Premiere	20	Alien Skin Eye Candy	15
Alien Skin Xenofex	11	Apple DVD Studio Pro	9
Apple Final Cut Pro	15	Asiva Photo	7
AutoCAD	11	Burn Bag Services	6
Bare Bones BBedit	6	Asbestos Tracking	6
CAD	3	Citrix	250
Contract Compliance	8	Crystal Reports	25
Daycare	9	DPAS	10
Descreat Cleaner	20	Digital Anarchy Psunami	4
DreamWeaver	2	Equinix VPN Tracker	10
Dynacomm Elite	267	Emergency Contact	177
Environmental Tracking	6	File Maker Pro	31
Extensis Portfolio	20	Extensis Suitcase	20
Fire Safety Tracking	6	Formflow	800
Foxpro	10	Incinerator Operation	4
Informed Designer	1	Macromedia Director	20
ITD Correspondence Tracking	10	JAWS	3
Macromedia Fireworks	1	Macromedia Flash	2
Macromedia Freehand	11	Macromedia Studio MX	20
Metro Subsidy	10	MicroSoft Project	141
Microstation	12	National Fire Codes	10
MindAvenue AXELedge	1	Neonix Rollover	1
NFPA Hazmat Guide	3	Nikon Coolpix	2
OmniPage Pro	29	Rational Rose	10
Panic Transmit	11	Powerfile MediaFinder X	3
QuarkXpress	11	QuickTime Pro	20
Rumba	20	Security Incident Tracking	10
Screentime	4	Shana Informed Designer	1
Shana Informed Filler	1	Shorenson Squeeze	8
Sorenson Video 3 Pro	8		
Toad	3	Trackit	5
Training Officer	36	Visio Technical & Prof.	72
WHS Toolkit	34	WordPerfect	21
Zoom Text	2	Canto Cumulus	5

### 1.2.5 DFD COTS Database Systems

The following information systems are supported by COTS database systems:

- PD<sup>2</sup> – (Standard Procurement System)
  - Platform – Sybase database, v. 12.x and Windows 2000 operating system
  - Approximately 50 users
  - Approximately 12,965,797 records
  - Average of 1-2 project requests/month
  - Project request types – upgrades of software; assisting AMS with code optimization and custom reports
  - Maintenance – regular database backups and maintenance; special support for code optimization
  - Servers: 1 database server
- Federal Real Property Management (FRPM)
  - Platform – SQL Server 2000 database and Windows 2000 operating system
  - Approximately 10 users
  - Approximately 180,718 records

- Average of 15-30 project requests/month
  - Project request types – backups, restores, script installation, support of test and production databases and custom reports
  - Maintenance – regular database backups, restores as required and maintenance; special SQL Server knowledge assistance
  - Servers: Cluster Servers
- Incident Management (ICIS) (PFPA Application)
    - Platform – SQL Server 2000 database and Windows 2000 operating system
    - Approximately 50 users
    - Approximately 583,791 records
    - Average of 5-10 project requests/month
    - Project request types – upgrades of software and custom reports
    - Maintenance – regular database backups and maintenance
    - Servers: 1 database server
- Maximo
    - Platform – Oracle 8 and Windows 2000 operating system
    - Approximately 350 users
    - Approximately 9,500,000 records
    - Average of 20-35 project requests/month
    - Project request types – assistance with special programs and functionality; data loads and custom reports
    - Maintenance – regular database backups and maintenance
    - Servers: 1 – database server; 1 – application server (JAVA); 1 – reports server (Actuate Reporting tool)
- Magic (2 applications: Help Desk and Service Call Tracking)
    - Platform – SQL Server 2000 and Windows 2000 operating system
    - Approximately 60 users (10 help desk; 50 LFD)
    - Approximately 32,668 records
    - Average of 5-10 project requests/month
    - Project request types – assistance with special programs and functionality and custom reports
    - Maintenance – regular database backups and maintenance
    - Servers: 1 – database server; 1 – application server
- FIMS (Facility Center Module)
    - Platform – Oracle 8 and Windows 2000 operating system
    - Approximately 2 users
    - Approximately 120,000 records
    - Average of 2-5 project requests/month
    - Project request types – assistance with special programs and functionality
    - Maintenance – regular data loads
    - Servers: database and application server on 1 machine
- IDOCS
    - Platform – Oracle 8 and Windows 2000 operating system
    - Approximately 2 users
    - Approximately 120,000 records
    - Average of 2-5 project requests/month
    - Project request types – assistance with special programs and functionality
    - Maintenance – regular data loads
    - Servers: database and application server on 1 machine

### 1.2.6 DFD Custom Database Systems

The following information systems are supported by custom database systems:

- **Parking System (PFPA Application)**
  - Platform – SQL Server 2000 and Windows 2000 operating system
  - Approximately 250 users (within entire Pentagon)
  - Permits: 20,000 active records, 22,000 historical records; Clearance: 3,000 active records, 67,000 historical records
  - Average of 5-10 project requests/month
  - Project request types – assistance with special programs and functionality, enhancements and custom reports
  - Maintenance – regular database backups and maintenance
  - Servers: The application is installed on a certificate-based DMZ web server and uses a 2-node database cluster.
  
- **CENS (PFPA Application)**
  - Platform – SQL Server 2000 and Windows 2000 operating system
  - Approximately 20,000 users (entire Pentagon)
  - Approximately 225 records
  - Average of 1 project request/month
  - Project request types – assistance with special programs and functionality and custom reports
  - Maintenance – regular database backups and maintenance
  - Servers: The application is comprised of an intranet web server, an Intranet SQL Server database, and 6 DMZ polling web servers.
  
- **474 System**
  - Platform – SQL Server 2000 and Windows 2000 operating system
  - Approximately 300 users (within entire Pentagon)
  - Approximately 50,000 records
  - Average of 1 project request/month
  - Project request types – assistance with special programs and functionality; enhancements and custom reports
  - Maintenance – regular database backups and maintenance
  - Servers: The application is installed on a DMZ web server and uses a 2-node database cluster.
  
- **Inventory System**
  - Platform – SQL Server 2000 and Windows 2000 operating system
  - Approximately 25 users
  - 8,000 inventory records 24,000 location history records
  - Average of 2-3 project requests/month
  - Project request types – assistance with special programs and functionality; enhancements, DRMP files, data record updates and custom reports
  - Maintenance – regular database backups and maintenance
  - Servers: The application is installed on a web server and uses a 2-node database cluster.

### **1.3 FINANCIAL MANAGEMENT DIRECTORATE (FMD)**

The FMD has a staff of 44 personnel organized functionally into four divisions in addition to the Director's office: Financial Systems Support Division (FSSD), Managerial Accounting Division (MAD), Installation Accounting Division (IAD), and Program/Budget Division (P/BD).

The Directorate formulates, presents, and executes the Program Objective Memoranda (POM), President's Defense Budget, and Future Year Defense Plans (FYDP) for OSD, WHS, and selected DoD Field Activities; administers the

Official Representation Funds Program for the Office of the Secretary of Defense, including the development of policies for use of these funds throughout the Department; provides installation level accounting support for appropriations allocated and allotted to various DoD Components; develops, establishes and administers control and reporting procedures for allocations at the agency level for OSD and supported activities; manages the debt collection and cash management programs and the Government Travel Card Program for OSD and supported activities. The Directorate has Memoranda of Understanding with the following Defense Agencies to provide IT software and systems accounting support for financial applications used by these Agencies: American Forces Information Services, Defense Finance and Accounting Service, Defense Information Systems Agency, Defense Security Assistance Agency and DoD Education Activity.

### **1.3.1 FMD Information Technology Environment**

The FMD Network (BFDNET) supports approximately 150 user accounts. Many of these user accounts are for non FMD employees who are customers for FMD's online accounting system.

The BFDNET support staff and infrastructure is planned to support the WHS Planning and Evaluation (P&E) Directorate during and after their migration from the OSD backbone to WHS. P&E consists of approximately 21 user accounts.

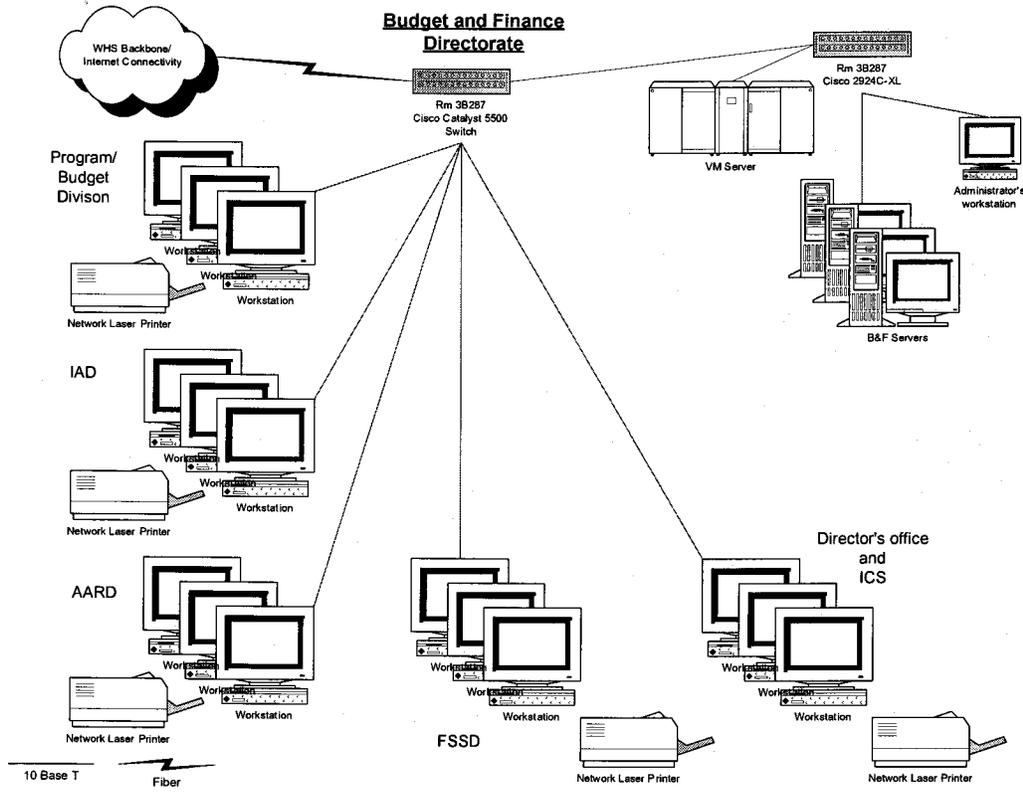
The BFDNET help desk receives approximately 100 help desk calls per month. These calls are for issues such as: password resets, email problems, printing problems, how-to questions on various software products, network troubleshooting, custom application support, etc.

The BFDNET support staff receives approximately 10 project requests per month. These requests are for projects such as: moving equipment, installing new equipment, loading software, creating/deleting user accounts, software configuration management tasks, file retrievals from backup, software/database training requests.

### **1.3.2 FMD Network Infrastructure**

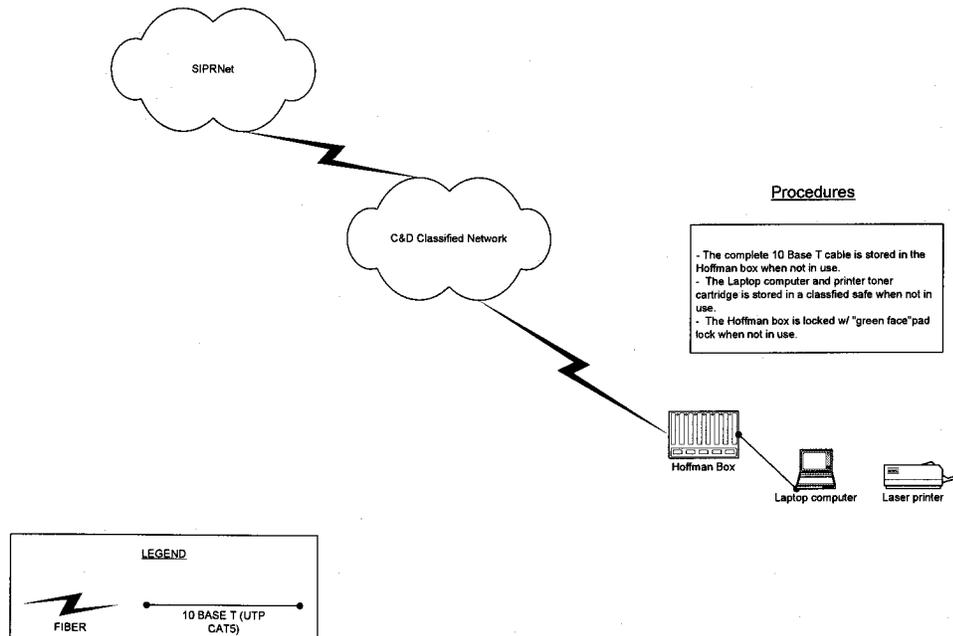
The FMD network uses Cisco Catalyst 5500 and 2900 series switches to connect to the WHS Backbone for NIPRNet and Internet connectivity via fiber connections. All interoffice connectivity is via UTP 10baseT cable. The Cisco Catalyst equipment provides access to FMD's IBM 2003-205 host computer via a fiber connection. The Windows 2000 ADS domain consists of eight Windows 2000 servers and fifty Windows XP Pro workstations. All equipment resides in FMD's computer room and office space located in the Pentagon.

The future addition of P&E's infrastructure is not identified in the diagram below. P&E's infrastructure will include two Windows 2000 servers, 26 workstations running Windows 2000 Professional, and 6 laptops. They will connect to BFDNET from 1777 N. Kent St., Rosslyn, VA via the WHS backbone.



Additionally, the FMD has a single stand-alone laptop that connects to the SIPRNet via a fiber connection. Currently connectivity to the SIPRNet is provided through WHS Correspondence and Directives.

### B&F SIPRNet Connectivity Diagram



### 1.3.3 FMD Desktop Hardware

The workstations utilized by FMD consist of Dell Pentium 4, 2.0 GHz and Dell Pentium III, 1.0 GHz desktop workstations. These workstations are two years old.

Printers used are Hewlett Packard LaserJet and inkjet printers as well as Okidata LED printers. Scanners used throughout the network are predominantly Panasonic high speed document scanners.

Laptop computers used are comprised predominantly of Dell brands.

### 1.3.4 FMD Software

Server software includes: MS Windows 2000 Advanced Server, MS Exchange Server 5.5, MS SQL 2000 Server, and CommVault Galaxy backup and restore software.

Network management tools and software products include:

- Exchange 5.5 Administrator
- Microsoft Management Console
  - DHCP Admin Tool
  - WINS Admin Tool
  - DNS Admin Tool
  - Active Directory Tools
  - QoS Admin Control Tool

- IIS Admin Tool
- Group Policy Object Admin Tool
- Microsoft Visio
- Microsoft SQL Enterprise Console
- NetIQ's QCheck (network performance check software)
- Citrix software
- HP JetAdmin
- E/Eye Retina vulnerability scanner
- St. Bernard's UpdateExpert (hotfix/patch management system)

The BFDNET workstations are currently using MS Windows XP Pro as their operating system (OS). There are many software applications deployed across all workstations on the network. They include: Microsoft Office XP 2002 (Word, Excel, Access, Outlook), Adobe Acrobat, WinZip, Norton Anti-Virus Corp. Edition, and Computer Emergency Notification System (CENS).

A number of other software applications are deployed within the BFDNET to smaller subsets of the user community. These software applications include, but are not limited to the following:

- Ahead InCD
- FMD CM
- Citrix Client
- CMSNET (First Federal Offsite-Storage)
- DARTS (web based cached client)
- DCAS
- DCPS (TN3270 emulation)
- EAGLS / Bank of America
- EDA
- EPSQ
- Formflow
- Hummingbird Host Explorer
- Microsoft Exchange Administrator
- MOCAS TN3270 emulation
- Modern System client
- Nero Burning Rom
- Netsoft NS/Elite
- PBAS (Attachmate Infoconnect)
- Real Player 8 Basic
- SSP Netsign (CAC Middleware)
- Sybari Antigen for Exchange Client
- Symantec System Center
- SBS UltraQuest Reporter
- WS\_FTP LE

### **1.3.5 FMD COTS Database Systems**

The following information systems are supported by COTS database systems:

- Redwood Report 2 Web – (Online Reporting System)
  - Platform – SQL database, IIS 5.0, and Windows 2000 operating system
  - Approximately 150 users
  - Approximately 500 reports
  - Average of 3-5 project requests/month

- Project request types – software patches; user account maintenance; report creation; scheduling tasks.
- Maintenance – regular database backups and maintenance; patch installation
- Servers: 1 web server and database server

### **1.3.6 FMD Custom Database Systems**

The following are custom database applications that are in use or under development within FMD.

- Purchase Card Management Database
  - Platform – Access/SQL database.
  - Approximately 400 accounts are managed and maintained.
  - Status – Currently in development phase.
- Executive Travel Cost Database
  - Platform – Access (to be migrated to SQL)
  - Approximately 1200 records annually with a 5 year retention
  - Status – In production
  - Maintenance – regular backups and maintenance; patch installation

## **1.4 INFORMATION TECHNOLOGY MANAGEMENT DIRECTORATE (ITMD)**

The ITMD has a staff of 54 personnel organized functionally into three operating groups in addition to the Director's office and Administrative Support Team: Statistical Information Analysis Division, WHS CIO Division, and the Systems and Services Division. The ITMD network also supports two additional offices: the Defense Privacy Office (DPO) with a staff of 3 which is transitioning to OSD, and; Administrative Services & Programming Support Office (AS&PSO) with a staff of 15, but expected to grow to 40 within the year.

The primary mission of WHS/ITMD is to apply information management (IM) and information technology (IT) strategies to meet selected reporting and management goals in support of the requirements of: the Office of the Secretary of Defense (OSD); Military Departments; Department of Defense (DoD) Agencies; DoD Field Activities; DoD Inspector General (IG); DoD General Counsel (GC); Executive Branch; and Legislative Branch. ITMD's area of Information Operations (IO) is responsible for the publication of 33 annual, semi-annual, quarterly, and monthly reports that fulfill 13 DoD statutory reporting requirements to Congress. In support of DoD, 96 procurement and work force publications and reports are produced and disseminated to: Congress; The Office of Management and Budget (OMB); The General Accounting Office (GAO); Federal Agencies; Military Departments; and DoD Components. Additionally, IO maintains the WHS Enterprise World Wide Web (WWW) site that provides electronic availability of selected information from various WHS components to the public and private sectors. ITMD's area of Information Management (IM) supports both the DoD and the public with the use of electronic forms. The Information Management Division (IMD) manages the operational aspects of the: DoD Programs for the Public Information Collections; DoD Internal Reports; and Forms Management. IMD also manages the activities associated with the planning, organization, direction, and control of the resources of the Division in accordance with applicable Office of the Secretary of Defense (OSD) and DoD directives, instructions, and other authority documents. The IMD maintains the electronic forms repository of DoD and OSD forms, and other forms relevant to the DoD community. In addition, IMD manages the tasks associated with the DoD Data Administration program as it pertains to the responsibilities of the Director, Administration and Management. ITMD's area of Systems and Services (S&S) provides oversight responsibility for the OSD IT Program for the OSD Principal Staff Offices and the Washington Headquarters Services (WHS). In the fulfillment of these responsibilities, S&S provides the OSD Components with the regulatory guidance and professional direction they require to efficiently and effectively: Define their IT resource needs; acquire the services and systems to meet those needs; and manage those services and systems over their life cycle.

### **1.4.1 ITMD Information Technology Environment**

The ITMD LAN supports approximately 100 user accounts, to include AS&PSO and DPO. A recent organizational study has resulted in targeted separation of DPO from the ITMD LAN, which would reduce the number by about 15.

The ITMD LAN currently has no contractor-based IT help desk support. Traditionally, the divisions within ITMD have appointed Government staff as "Technical Working Group" (TWG) members. These individuals are familiar with the division's information systems and COTS software applications, and are called upon to provide user support when necessary. The contractor shall provide this support for this SOW. Users call into a central number (703-604-5450) with support requirements.

#### **1.4.2 ITMD Network Infrastructure**

The ITMD LAN provides file sharing and e-mail services for approximately 100 end-users. This includes four local sites: Crystal Gateway 1 (CG1) – Suite 940, Crystal Gateway 2 (CG2) - Suite 504, Crystal Gateway 3 (CG3) - Suite 1204, and Crystal Mall 4 (CM4) - Suite 920, and a remote user located in the warehouse at 621 Payne Street, Alexandria.

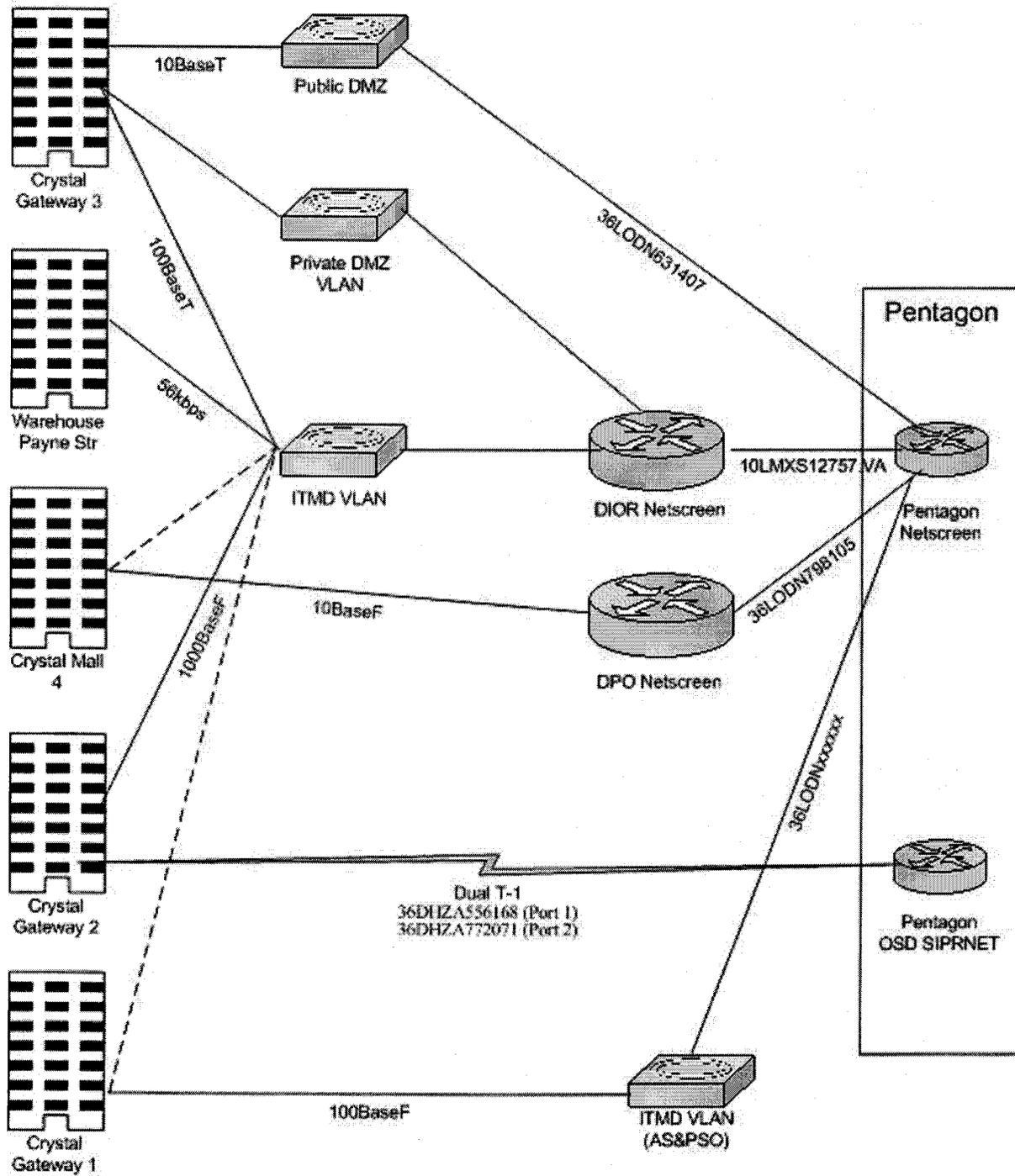
The ITMD LAN provides access to the Washington Headquarters Services (WHS) backbone in the Pentagon, which interfaces through the Pentagon Internal Network (PINT) to the Internet. A VPN into the OSD Enterprise Backbone provides mail access for the office of the OSD CIO, located in CG3. The Warehouse location has a single workstation, accessing via Remote Access Server (RAS) to the WHS Network in the Pentagon, then utilizes Citrix Terminal Service to interface with the ITMD LAN. The majority of servers are located in CG3. One data server is in CM4.

All connections within CG1, CG2, CG3, and CM4 are made utilizing plenum rated Unshielded Twisted Pair Category 5e (UTP CAT 5e) cable within the office suites to an Alcatel switch or hub. Switches in CG2 and CG3 interface through unencrypted fiber optic cable running down the telephone closets and through the underground parking garage. All access outside the ITMD LAN is made via the WHS Backbone.

### "The Information Technology Management Directorate Network"

(including Office of the Director, ITMD, AS&PSO, and DPO)

- Wide Area View -



**SERVER / SPECIAL PURPOSE WORKSTATION MATRIX**

Server Function	CPU	Disk Space Total GB/RAID	RAM	OS
Apps/Data	PIII 2x866	90GB/69 usable	512 MB	NT 4.0
Primary Domain Controller	P 4x166	20GB/16 usable	320 MB	NT 4.0
SQL Database / OSDITP	PIII 2x667	54GB/34 usable	384 MB	NT 4.0
Network Mgt.	PIII 2x866	72GB/52 usable	512 MB	NT 4.0
OSD WWW Development	PII 266	20GB no RAID	256MB	NT 4.0
Exchange Mail	PIII 2x667	54GB/34 usable	384 MB	NT 4.0
Oracle Database	PIII 2x500	72GB/67 usable	1 GB	NT 4.0
OSD Intranet	PII 450	12GB no RAID	192 MB	NT 4.0
Oracle Application	PIII 2x667	27GB/17 usable	384 MB	NT 4.0
WWW WHS Enterprise	PIII 2x667	54GB/34 usable	384 MB	NT 4.0

**1.4.3 ITMD Desktop Hardware****WORKSTATION MATRIX**

Location	CPU	Disk Space	RAM	OS
Crystal Gateway 2 - CG2	Pent III 1GB	20 GB	128 MB	W2K
Crystal Gateway 2 - CG3	Pent II 400	12 GB 2/10	128 MB	W2K
Warehouse	Pent III 1GB	20 GB	128 MB	W2K

**1.4.4 ITMD Software**

**Applications / Programming Environment** - Current applications include Windows 2000 Operating System, Microsoft Outlook, Microsoft Office Professional Suite, Visual Basic for Applications (VBA), SQL Server, HTML, Active Server Pages (ASP), Internet Information Server (IIS), and Windows NT & 2000 Server.

**SERVER OS/APPLICATIONS**

Application Software	Description	Comments
Backup Exec	COTS	Enterprise
MS Exchange Server Enterprise 5.5	COTS	
MS Internet Information Server	COTS	WWW WHS Enterprise Svr, WWW Development Svr
MS NT 4.0 Workstation, SP6a	COTS	all servers
MS SMS Server	COTS	needs setup
MS SQL Server 6.5, 7.0	COTS	WWW WHS Enterprise Svr, WWW Development Svr
Oracle Developer Admin 3.1	COTS	Oracle dB
Oracle Developer Server 6.0	COTS	Oracle dB
Oracle Discoverer Viewer 3.1	COTS	Oracle dB
Oracle Web Application Server Standard Edition	COTS	Oracle dB

**WORKSTATION OS/APPLICATIONS**

Application Software	Description	Comments
Adkins Resource Hyena Ent Ed	COTS	Users: 3
Adobe Acrobat Viewer v5.0, full	COTS	users: 63
Aelita Multireg	COTS	Users: 50
Automated POM System (APS)	Government	users: 63
Consent to Monitor Banner	script in registry	users: 63
dBase IV	COTS	users: 1

DCPS – Defense Civilian Payroll System	3270 interface to remote Government system.	users: 63
Dept. of the Army Requisition Tracking System - DARTS	COTS	users: 4
FormFlow version 2.15	COTS	users: 63
FTP Explorer	COTS	Users: 50
IT Budget Submission Application	Government	users: 1
JAWS	COTS	Users: 2
Lotus Notes Client	COTS	users: 10
Modern System	Government Client Software, interface to remote system.	users: 2
MS 2000	COTS	users: 63
MS Internet Explorer 5.5	COTS	users: 63
MS Office Professional 2000	COTS w/Visual Basic for Access interface for in-house databases	users: 63
MS Outlook 2000 Client	COTS	users: 63
MS Project 2000	COTS	users: 63
MS SMS Client	COTS	users: 63
Netscape v4.77	COTS	users: 63
Norton Antivirus 7.X Corporate Edition	COTS	users: 63
Oracle Designer	COTS	user: 1
Oracle Developer	COTS	user: 1
Oracle Discoverer	COTS	users: 10
Oracle Discoverer Administrator	COTS	user: 2
Oracle Enterprise Development Suite	COTS	user: 2
Oracle Express Analyzer	COTS	users: 10
Oracle Express Objects	COTS	user: 2
Oracle Jdeveloper Suite	COTS	user: 1
Oracle Programmer 2000	COTS	user: 6
Oracle SQL/PLUS	COTS	user: 6
QuickView 4.5	COTS	users: 63
QWS3270 (DCPS & ROCIS)	COTS	users: 63
Reflections	COTS	users: 12
Visio	COTS	2 copies
Visual Interdev	COTS	Users: 6
WinZip	COTS	users: 50

#### 1.4.5 ITMD Information Systems

System	Description
<i>Statistical Reporting</i>	
DOD Assistance Award Data System (DAADS)	Statistical and archival information related to DoD-wide grant, cooperative agreement, and other non-procurement actions. Comprised of data from DD Form 2566 DoD Assistance Award Action Report.
Civilian Manpower System (CMS)	This system collects and generates the Monthly Report of Federal Civilian Employment (SF 113-A). This monthly report displays direct hire personnel strengths by full-time, part-time, and intermittent status by operating location within and outside t.
Defense Casualty Analysis System (WWCS)	Personal and casualty information for the Services active duty personnel who are reported as deceased, captured, missing, or returned

		to military control. Information is reported monthly by the respective casualty office and is extracted from DD Form 1.
	Defense Contact Action Data System (DCADS)	Collects and generates data relating to all contract actions that are being processed by the various military and government agencies.
	General/Flag Officer Billet Information System (FOBIS)	System contains information related to DoD general and flag officers assigned to joint staff and command billets, and all Army, Navy, Marine Corps, and Air Force positions. Data is submitted on DD Form 2549 and DD Form 2550 by the military services.
	Personnel and Payroll Outlays System (PPOS)	System contains information on DoD active duty military and civilian personnel totals and payroll for active duty military, civilian, reserve/national guard, and retired military personnel by operation location. Data is electronically submitted by report.
	Summary Subcontract Report System (SF295)	Provides statistical and archival information related to subcontracting activity of selected DOD contractors.
	Worldwide Manpower Information System (WMIS)	Quarterly report containing summary information on the worldwide distribution of Department of Defense (DoD) active duty military and civilian personnel, and their dependents, as required by DoDIs 7730.58 and 7730.19.
<i>Electronic 562 (e562) System</i>		
	Enterprise Applications: Electronic 562 DCCW Module FMD Module Hardware Inventory	Information Technology Procurement Tracking system for OSD & WHS Enterprises.
	INFORMATION ASSURANCE (IA) TRAINING	OSD & WHS Enterprise IA Training Web Site.

## 2.0 FUNCTIONAL REQUIREMENTS (TASK AREAS)

The contractor shall furnish the supplies and services necessary to provide the Government with support of a distinct network environment for each of the three referenced directorates. The contractor shall comply with all appropriate DOD and WHS security standards. In particular, the contractor shall comply with National Security Telecommunications and Information Systems Security Policy 11 (NSTISSP #11), the PKI/PKE standards established by the Internet Engineering Task force (IETF), and DOD X.509 Certificate Policy. All processes shall be performed and maintained at CMMI Level 3. In addition, the contractor shall use the DoD Directive 8500.1 and the IEEE/EIA 12207 "Information Technology – Software Life Cycle Processes, in the preparation of deliverables. NSTISSP #11 applies to COTS and GOTS Information Assurance (IA) and IA-enabled products being acquired for national security systems used to enter, process, store, display, or transmit national security information. DoD Directive 8500-1 mandates NSTISSP #11 compliance. The DoD requires all applicable IA or IA-enabled COTS products to be evaluated and validated in accordance with either the International Common Criteria for Information Technology Security Evaluation or the National Institute of Standards and Technology (NIST) Federal Information Processing Standard (FIPS) 140-2 and all applicable IA or IA-enabled GOTS products be NSA approved. The systems must be certified appropriately to comply with the NSTISSP #11 requirements.

- Task 1 - Program Management Support
- Task 2 - DFD Support
- Task 3 - FMD Support
- Task 4 - ITMD Support

## **2.1 TASK 1 – PROGRAM MANAGEMENT SUPPORT**

The contractor shall provide all necessary personnel, administrative, financial, and managerial resources necessary for the support of this call order.

### **2.1.1 Project Kick-Off Meeting**

The contractor shall schedule and coordinate a Project Kick-Off Meeting (**Deliverable 0001**) at the Government's site. At a minimum, the attendees shall include key contractor personnel, representatives from the directorates, and other key Government personnel. At a minimum the contractor shall discuss the following:

- Schedule
- Security requirements
- Government-furnished information
- Monthly meeting dates
- POCs

### **2.1.2 Project Management Plan (PMP)**

The contractor shall develop and maintain a PMP throughout the call order performance period. Once accepted by the Government, the contractor may suggest changes to the Government for resolution.

The contractor shall provide a final version of the PMP (**Deliverable 0002**) based on the contractor's proposal to the SOW. At a minimum this plan shall include:

- All technical activities (including documentation development) identified and organized in a Work Breakdown Structure (WBS) at a level of detail sufficient for the contractor to manage the work and no less than at a week by week basis.
- A GANTT chart which contains activities and milestones pertinent to the contractor's completion of the technical activities.
- All standards followed in support of these requirements.
- An estimate of the duration and level of effort (by labor category) for all elements of the WBS.
- A matrix of all deliverables, their version/release, and planned delivery dates.
- A matrix of all personnel assigned to the program and total aggregate level of effort for all tasks.

The contractor shall provide updates to the PMP every two weeks. The contractor shall provide a separate section that supplies all of the above information for each network, i.e. DFD, FMD, and ITMD.

### **2.1.3 Documentation Support**

At a minimum, the contractor shall provide the following documentation and updates to this documentation as changes occur for the above referenced tasks/subtasks. Changes are discussed in the weekly configuration management board meetings.

- Develop Standard Operating Procedures (**Deliverable 0003**) for all network operations (e.g.: help desk operations, backup procedures, network administration procedures, security procedures) that provide the day to day operations for successful performance.
- Develop Network Documentation (**Deliverable 0004**).
- Develop Database Documentation (**Deliverable 0005**) to include design/layout, maintenance procedures, backup procedures, capture of database changes related to security policy.
- Develop Continuity of Operations Documentation (**Deliverable 0006**).
- Develop User Guides for Information Systems (**Deliverable 0007**).
- Review existing documentation and prepare an CMMI level 3 Audit Report (**Deliverable 0008**) that documents

those areas not following the standard processes and the expected labor to complete this documentation.

- Update all existing documentation to CMMI level 3.
- Ensure that version control is maintained for all documentation through the use of Visual Source Safe.
- Develop Audit Procedures (**Deliverable 0009**) that guide task leads in monitoring plans and operating procedures effectiveness.

## 2.2 TASK 2 - DFD SUPPORT

The contractor shall support the DFD directorate with the following Information Technology Support:

### 2.2.1 DFD System Administration Support

At a minimum, the contractor shall perform the following system administration support:

- Perform disk drive backups and restorations on the network file servers. Perform the day-to-day functions of a network system administrator to include adding and deleting users from the network, maintaining the e-mail system, and installing and removing network software applications.
- Assist in the installation and configuration of hardware devices such as disk drives, tape drives, and ancillary devices such as printers and modems (including the construction of device cables). Perform the installation and configuration of various PC cards such as Ethernet cards, video cards, memory cards, and similar devices.
- Perform the installation of various PC and network software packages. Perform the testing and configuration of new versions of currently installed software.
- Establish and maintain DFD PC and File Server Documentation (**Deliverable 0010**) for all hardware configurations (hard disk capacities, RAM capacities, types of cards installed, etc.), workstation configuration files, NT registry settings, CONFIG.SYS contents, hardware interrupts, and DMA settings, etc.
- Relocate network hardware and software, including network devices, and servers.
- Make DISA required security changes and test changes to the systems, and ensure that applications still function properly.
- After successful testing of security changes, promote changes to the production environment.
- Provide Information Assurance vulnerability resolution.
- The DFD IT Division has several IT initiatives that are in the planning stage. This planning effort is supported through the incumbent REFNET network support contract; actual implementation will be the responsibility of the contractor selected under this solicitation. These initiatives include the following:
  - Windows 2003 Upgrade – DFD is currently utilizing the MS Windows 2000 operating systems for both its servers and desktop workstations. It is DFD's intent to implement Windows 2003 across the entire network during the third quarter of calendar year 2004.
  - Storage Area Network (SAN) Implementation – DFD intends to consolidate their current 40+ servers into a storage area network structure. The effort is planned for completion by the end of calendar year 2004.
  - Exchange 2003 Migration – During the third quarter of calendar year 2004, DFD plans to migrate from MS Exchange 5.5 to MS Exchange 2003.
  - DFD VLAN Restructure – DFD plans to migrate from its current organizational VLAN structure that crosses many geographic locations to a geographic VLAN structure, with a single geographic location per VLAN. The effort is planned for completion by the end of calendar year 2004.
  - PFFA Network Transition - It is anticipated that PFFA will complete the transition to their own network, which will include their own network support staff, by the end of the first quarter in fiscal year 2005. DFD plans to provide the necessary assistance to facilitate this transition.

### **2.2.2 DFD Network Engineering Support**

At a minimum, the contractor shall perform the following network engineering support:

- Install and configure network hardware devices such as network servers, switches, hubs, routers, and bridges.
- Install and configure network operating systems for all network servers. Additionally, maintain the operating systems with vendor specified patches and other software updates.
- Perform remedial network maintenance using state-of-the-art software tools, hardware devices, and PC network protocol analyzers and cable analyzers. Monitor network performance to ensure that operational performance and capacity standards are maintained. Provide monthly DFD Network Performance Metrics (**Deliverable 0011**) based on industry best practices.
- Provide DFD Network Improvement Recommendations (**Deliverable 0012**) for network operations, reliability, performance, capacity, and resource utilization.
- Perform engineering system upgrades.
- Reconfigure network devices and software configurations to meet changing user needs.
- Establish and maintain and provide DFD Network Documentation (**Deliverable 0013**) for all network servers, cable runs and interconnections, and bridge locations. Establish and maintain documentation for all server software levels, all network software version numbers, and network configuration files.
- Install short runs of network cabling on an incidental basis.
- Monitor server room environmental conditions (electrical power, air/conditioning, water leaks, etc)
- Provide Level 2 and Level 3 support for user issues and problems related to network operations, connectivity, and devices.

### **2.2.3 DFD Systems Analysis Support**

At a minimum, the contractor shall perform the following system analysis support:

- Conduct requirements analysis to define business processes and needs for new and modified information systems and provide a DFD Requirements Analysis Document (**Deliverable 0014**) for each.
- Provide DFD Documented Process Reviews (**Deliverable 0015**) of business functions.
- Conduct evaluations of various COTS products to determine suitability for meeting the defined system requirements and provide COTS Evaluation Documentation (**Deliverable 0016**).
- Provide oversight during system testing and implementation to insure that defined requirements are being met.
- Provide the Government with DFD Advice and Recommendations Reports (**Deliverable 0017**) on issues and risks associated with new and modified systems.
- Develop and maintain and deliver DFD Systems Analysis Documentation (**Deliverable 0018**) to include: issues lists, change orders, meeting minutes, agendas, requirements analysis documents, and other system documentation as necessary to meet CMMI level 3 requirements.
- Provide Inherently Governmental Functions Review support to include the following:
  - Maintenance of the Inherently Governmental Functions Study Program (IGFSP) database
  - Transmission of data as necessary to meet data calls or other queries
  - Provide support to working groups to include scheduling and attending meetings, providing written DFD IGFSP Meeting Minutes (**Deliverable 0019**), and DFD IGFSP Oral Briefings (**Deliverable 0020**).
  - Prepare DFD IGFSP Interim Reports (**Deliverable 0021**) and DFD IGFSP Inventory Reports (**Deliverable 0022**).

### **2.2.4 DFD User Support**

At a minimum, the contractor shall perform the following user support:

- Provide telephone support to all network users for issues such as: password resets, email problems, printing problems, how-to questions on various software products.

- Provide support for moving equipment, installing new equipment, installing software, and creating/deleting user accounts, etc.
- Configure workstations as necessary to operate on the network, including the installation of operating systems and applications software.
- Remove existing hard drives or perform hard drive sweeps, on workstations or servers that are to be surplus or transferred out of the organization.
- Develop DFD How-to User Guides (**Deliverable 0023**).
- Develop and provide DFD End-user Training (**Deliverable 0024**) for custom applications.
- Capture all help desk calls in a database (currently using Magic Total Help Desk), and provide statistical information. Analyze this information to identify trends or other issues that require escalation and provide this information in an DFD Help Desk Statistics and Analysis Document (**Deliverable 0025**).
- Utilize the appropriate inventory database to track all IT equipment moves.
- Provide user interface for custom and third party database applications. Troubleshoot errors and work with developers to resolve problems.

### **2.2.5 DFD System Development Support**

At a minimum, the contractor shall perform the following system develop support:

- Develop DFD Custom Software Applications (**Deliverable 0026**) based upon requirements analysis.
- Modify applications as necessary due to technology changes, software upgrades, or user enhancement requests.
- Resolve application malfunctions or errors in custom software applications.
- Provide application testing of new custom (and COTS) applications, including user acceptance testing and sign-off.
- Provide informal training on new applications to both end-users and system administrators.
- Assist in the installation of custom software applications
- Ensure that all custom applications meet DISA security requirements in both the test and production environment.
- Provide custom development using the Government organizations standard software environment which includes (but is not limited to) the following applications: Visual Basic, Visual Studio, Visual FoxPro, SQL Server, Microsoft Access, Magic, and browser-based applications.
- Provide Level 2 and Level 3 support for user issues and problems related to custom and COTS applications.
- Provide documentation in accordance with CMMI level 3 standards, which includes design documents, test plans, test scripts, traceability matrices, and implementation documents.

### **2.2.6 DFD Long-term Information System Development Support**

The DFD IT Directorate has several ongoing long-term projects. These projects are currently supported through the incumbent REFNET network support contract. They include the following:

- DFD Integrated Tracking System Project – this project is to implement an information system for the purpose of tracking packages and deliveries to the Pentagon Reservation. It is currently in the configuration and customization stage, by a third party contractor. The DFD Network Support staff will be required to provide technical support for the integration effort, and software training to the user community once implemented. This effort is being performed by a separate contractor. The contractor for this SOW shall provide maintenance and enhancement support after implementation.
- DFD Electronic Document Management System – this project is to implement an information system for the purpose of storing and tracking electronic drawings of building floor plans and systems. It will replace the current Xerox Intranet Document System (IDOCs), which is populated with over 14,000 drawings. The requirements and COTS analysis has been completed for this project, and it is now entering the procurement phase. A 3<sup>rd</sup> party vendor will accomplish the implementation, configuration, and training; however the DFD Network Support staff will be required to provide technical support for the integration effort, and ongoing

system maintenance, once implemented. This effort is being performed by a separate contractor. The contractor for this SOW shall provide maintenance and enhancement support after implementation.

- DFD Situation Response Reference (SR2) System - this project is to implement an information system for the purpose of enhancing and tracking communications during an emergency event. It is currently in the configuration and customization stage, by a third party contractor. The DFD Network Support staff will be required to provide technical support for the integration effort, and software training to the user community once implemented. This effort is being performed by a separate contractor. The contractor for this SOW shall provide maintenance and enhancement support after implementation.
- DFD Day Care System (Deliverable 0027) – this project is to implement an automated solution for maintaining the Wait/Priority List for future enrollees, slot availability, vacancy alert, attendance, and management of current enrollment of the Pentagon Day Care Center. It will support a customer base of approximately 300 DoD employees. The application will be internet browser based with an SQL database. The system will be a 3 phased delivery with full implementation expected in December 2004. The contractor shall provide full support for this ongoing effort.
- DFD IT Inventory System (Deliverable 0028) – this project is to develop a database inventory system to replace our current IT inventory system. The application will be internet browser based with an SQL database. It will support a base of approximately 25 users. The effort is currently in the database development phase with full implementation expected in June 2004. The contractor shall provide full support for this ongoing effort.
- DFD RW System (Deliverable 0029) – this project is to develop a database to track reimbursable projects for project management and funding purposes, to support a base of approximately 5 users. It is currently in the database development phase, with full implementation expected in July 2004. The contractor shall provide full support for this ongoing effort.
- DFD IT Work Order Tracking System (Deliverable 0030) – this project is to develop a database system to track IT projects and requests from the DFD user community. The requirements have been documented and it is in the design phase at this time. The contractor shall provide full support for this ongoing effort.
- Information Management Center – this project is for the purpose of conducting a requirements analysis that when complete will define the business process, personnel requirements (roles and responsibilities) for day-to-day operations of the Information Management Center. Additionally, a COTS analysis will be conducted to determine if a COTS product is available to meet the requirements or if coding of a new system will be necessary. This effort is being performed by a separate contractor. The contractor for this SOW shall provide maintenance and enhancement support after implementation.

### **2.2.7 DFD Database Administration Support**

At a minimum, the contractor shall perform the following database administration support:

- Perform Database Consistency Checks, de-fragmentation, update scheduling, error management, expansion for size, performance management, and database restoration and clean up.
- Perform upgrades and installation of the Relational Database Management System software.
- Perform testing and installation of the application and database system upgrades on both the test and production systems.
- Perform database problem resolution.
- Perform development services to both the client and server sides of the database for such things as creating new reports, adding fields, and modifying the design of the system.
- Provide database system administration services such as user account management, development of backup procedures, performance of backups, data restorations from back ups, and establishment and maintenance of transaction logs.

- Provide trouble shooting and diagnosis of database problems related to stored procedures or performance issues, as well as developing resolution plans for both custom and COTS applications.
- Make DISA required security changes and test changes to the database, and ensure that applications still function properly.
- After successful testing of security changes, promote changes to the production environment.
- Provide Level 2 and Level 3 support for user issues and problems related to database connectivity, and data record mismatch.
- Provide database support using the Government organizations standard software environment which includes (but is not limited to) the following applications: MS Access, FoxPro, Oracle, Sybase, and SQL Server.
- Provide documentation of all changes to the database table and field structure in accordance with CMMI level 3 requirements.

### **2.2.8 DFD Document Scanning and Media Management Support**

At a minimum, the contractor shall perform the following document scanning and media management support:

- Manage both the Electronic Document Management System (EDMS) Center and Graphics Media Archive System (GMAS), helping clients copy plans, perform database searches, monitor equipment and maintain proper supply levels, etc.
- Use Microstation and Autocad software, assist users in printing, modifying, reducing/enlarging, creating, and redlining drawings/floorplans and files as necessary.
- Participate as a member of the EDMS team and attend meetings accordingly.
- Input drawing data into the data files, adhering to established priorities for data entry of floor plan storage using Bentley's Microstation, Autocad, Projectwise, IDOCS, and other CAD related systems.
- Recalibrate the scanner equipment when required and interface with system maintenance technicians.
- Design the server file structure for managing the data that will reside in the Graphics Media Archive System (GMAS). This will include photos, clip art, and graphics work orders.
- Assign keywords to all existing and new files in the GMAS in accordance with the established naming conventions provided by the Government.
- Provide user informal training on basic operations of the EDMS Center and/or GMAS.
- Perform Internet research on issues related to software and hardware.
- Maintain a storage archive of photos and clipart (approximately 2000 CDs)
- Maintain an archive storage of current and historic graphics work orders (approximately 5000 historic work orders).

The contractor shall provide a Bi-weekly DFD Document Scanning and Media Management Report (**Deliverable 0031**) of the activities during that time period.

### **2.2.9 DFD Hardware/Software Refresh**

The contractor shall provide support in the removal of the old hardware/software and the installation of refreshed hardware/software. The next planned desktop refresh cycle will begin in the first quarter of FY06, and it is planned that additional contract support will be provided to meet that requirement. LAN equipment and other attached devices (printers, scanners, etc.) are refreshed on an ongoing basis.

	LAN Equipment	Desktops	Attached Devices	Desktop Software	LAN Software
DFD	3-4 years	3-4 years	4-5 years	As needed	As needed

### **2.3 TASK 3 - FMD SUPPORT**

The contractor shall support the FMD directorate with the following Information Technology Support:

### **2.3.1 FMD System Administration Support**

At a minimum, the contractor shall perform the following system administration support:

- Perform disk drive backups and restorations on the network file servers. Perform the day-to-day functions of a network system administrator to include adding and deleting users from the network, maintaining the e-mail system, and installing and removing network software applications.
- Assist in the installation and configuration of hardware devices such as disk drives, tape drives, and ancillary devices such as printers and modems (including the construction of device cables). Perform the installation and configuration of various PC cards such as Ethernet cards, video cards, memory cards, and similar devices.
- Perform the installation of various PC and network software packages. Perform the testing and configuration of new versions of currently installed software.
- Establish and maintain FMD PC and File Server Documentation (**Deliverable 0032**) for all hardware configurations (hard disk capacities, RAM capacities, types of cards installed, etc.), workstation configuration files, NT registry settings, CONFIG.SYS contents, hardware interrupts, and DMA settings, etc.
- Relocate network hardware and software, including network devices, and servers.
- Make DISA required security changes and test changes to the systems, and ensure that applications still function properly.
- After successful testing of security changes, promote changes to production environment.
- Provide Information Assurance vulnerability resolution.

### **2.3.2 FMD User Support**

At a minimum, the contractor shall perform the following user support:

- Provide telephone support to all network users for issues such as: password resets, email problems, printing problems, how-to questions on various software products.
- Provide support for moving equipment, installing new equipment, installing software, and creating/deleting user accounts, etc.
- Configure workstations as necessary to operate on the network, including the installation of operating systems and applications software.
- Remove existing hard drives or perform hard drive sweeps, on workstations or servers that are to be surplus or transferred out of the organization.
- Develop FMD How-to User Guides (**Deliverable 0033**).
- Develop and provide FMD End-user Training (**Deliverable 0034**) for custom applications.
- Utilize the appropriate inventory database to track all IT equipment moves.
- Provide user interface for custom and third party database applications. Troubleshoot errors and work with developers to resolve problems.

### **2.3.3 FMD System Development Support**

At a minimum, the contractor shall perform the following system develop support:

- Develop FMD Custom Software Applications (**Deliverable 0035**) based upon requirements analysis.
- Modify applications as necessary due to technology changes, software upgrades, or user enhancement requests.
- Resolve application malfunctions or errors in custom software applications.
- Provide application testing of new custom (and COTS) applications, including user acceptance testing and sign-off.
- Provide informal training on new applications to both end-users and system administrators.
- Assist in the installation of custom software applications.
- Ensure that all custom applications meet DISA security requirements in both the test and production

environment.

- Provide custom development using the Government organizations standard software environment which includes (but is not limited to) the following applications: Visual Basic, Visual Studio, Visual FoxPro, SQL Server, Microsoft Access, Magic, and browser-based applications.
- Provide Level 2 and Level 3 support for user issues and problems related to custom and COTS applications.

**2.3.4 FMD Long-term Information System Development Support**

FMD has ongoing long-term projects. These projects are currently supported through the incumbent BFDNET network support contract. They include the following:

- Secure WAAS connectivity – this project is to implement a secure communication path for WAAS customers using secure TN3270 emulation and DoD PKI certificates for authentication. It is currently in the pre-production stage and is currently supported by the incumbent network support staff. The FMD Network Support Staff will be required to transition this system from pre-production to production and provide training as needed to the user community.
- Purchase Card Management System (**Deliverable 0036**) – this project is to implement a system for the purpose of storing and tracking Government purchase card information to include: cardholder information, approving officials, credit limits, transaction logs, interview logs, and audit schedules and findings. Additionally, the system identifies potential misuses and/or fraud.

FMD has IT initiatives that are in the planning stage. This planning effort is supported through the incumbent BFDNET network support contract; actual implementation will be the responsibility of the contractor selected under this solicitation. These initiatives include the following:

- Windows 2003 Upgrade – FMD is currently utilizing the MS Windows 2000 operating system for its servers. It is FMD’s intent to implement Windows 2003 across the entire network during the fourth quarter of calendar year 2004.
- Exchange 2003 Migration – During the third quarter of calendar year 2004, FMD plans to migrate from MS Exchange 5.5 to Exchange 2003.

**2.3.5 FMD Hardware/Software Refresh**

The contractor shall provide support in the removal of the old hardware/software and the installation of refreshed hardware/software. The refresh cycle will begin in the first quarter of FY05.

	LAN Equipment	Desktops	Attached Devices	Desktop Software	LAN Software
FMD	3-4 years	3-4 years	4-5 years	As needed	As needed

**2.4 TASK 4 - ITMD SUPPORT**

The contractor shall support the ITMD directorate with the following Information Technology Support:

**2.4.1 ITMD System Administration Support**

At a minimum, the contractor shall perform the following system administration support:

- Perform disk drive backups and restorations on the network file servers. Perform the day-to-day functions of a network system administrator to include adding and deleting users from the network, maintaining the e-mail system, and installing and removing network software applications.
- Install and configure hardware devices such as disk drives, tape drives, and ancillary devices such as printers and modems (including the construction of device cables). Perform the installation and configuration of various

- PC cards such as Ethernet cards, video cards, memory cards, and similar devices.
- Perform the installation of various PC and network software packages. Perform the testing and configuration of new versions of currently installed software.
- Establish and maintain ITMD PC and File Server Documentation (**Deliverable 0037**) for all hardware configurations (hard disk capacities, RAM capacities, types of cards installed, etc.), workstation configuration files, NT registry settings, CONFIG.SYS contents, hardware interrupts, and DMA settings, etc.
- Relocate network hardware and software, including network devices, and servers.
- Make DISA required security changes and test changes to the systems, and ensure that applications still function properly.
- After successful testing of security changes, promote changes to the production environment.
- Provide Information Assurance vulnerability resolution.

The ITMD Directorate has several ongoing long-term projects:

- Security - The contractor shall make changes to user workstations to maintain the integrity of the device while maintaining workstation lockdown, information assurance vulnerability maintenance, and introducing new hardware and software into the environment.
- Client Based Network Logon (CBNL) – ITMD is participating in this pilot, which uses the Common Access Card (CAC) to access the network. Initial testing has been completed. Error resolution is underway.
- Migration to Windows 2003 domain – Current NT domain to be migrated to Windows 2003.
- Migration to WHS Enterprise Mail – Current Exchange 5.5 Server to be migrated to an Enterprise solution. Migration plans are under development.
- Information Assurance Training – An IA web site has been configured and testing.
- Life-Cycle Upgrade – Workstations to be replaced in 2004.

#### **2.4.2 ITMD User Support**

At a minimum, the contractor shall perform the following user support:

- Provide telephone support to all network users for issues such as: password resets, email problems, printing problems, how-to questions on various software products.
- Provide support for moving equipment, installing new equipment, installing software, and creating/deleting user accounts, etc.
- Configure workstations as necessary to operate on the network, including the installation of operating systems and applications software.
- Remove existing hard drives or perform hard drive sweeps, on workstations or servers that are to be surplus or transferred out of the organization.
- Develop How-to User Guides (**Deliverable 0038**).
- Develop and provide End-user Training (**Deliverable 0039**) for custom applications.
- Capture all help desk calls in a database, and provide statistical information. Analyze this information to identify trends or other issues that require escalation and provide this information in a Help Desk Statistics and Analysis Document (**Deliverable 0040**).
- Utilize the appropriate inventory database to track all IT equipment moves.
- Provide user interface for custom and third party applications. Troubleshoot errors and work with developers to resolve problems.

#### **2.4.3 ITMD System Development Support**

At a minimum, the contractor shall perform the following system develop support:

- Modify applications as necessary due to technology changes, software upgrades, or user enhancement requests.
- Resolve application malfunctions or errors in custom software applications.

- Provide application testing of new custom (and COTS) applications, including user acceptance testing and sign-off.
- Provide training on new applications to both end-users and system administrators.
- Assist in the installation of custom software applications.
- Ensure that all custom applications meet DISA security requirements in both the test and production environment.
- Provide custom development using the Government organizations standard software environment which includes (but is not limited to) the following applications: Visual Basic, Visual Studio, SQL Server, Microsoft Access, .Net environment, ASP, and browser-based applications.
- Provide Level 2 and Level 3 support for user issues and problems related to custom and COTS applications.

#### **2.4.4 ITMD Hardware/Software Refresh**

The contractor shall provide support in the removal of the old hardware/software and the installation of refreshed hardware/software. The refresh cycle will begin in the last quarter of FY04.

	LAN Equipment	Desktops	Attached Devices	Desktop Software	LAN Software
ITMD	3-4 years	3-4 years	4-5 years	As needed	As needed

### 3.0 STAFFING

#### 3.1 LABOR CATEGORY STAFFING REQUIREMENTS

The following chart details the labor hour staffing requirements for the base contract period of 5 months.

Labor Category	DFD	FMD	ITMD
Project Management	800		
System Administration	4,000	800	1,600
Network Engineering	5,600		
Systems Analyst Support	4,800		
User Support Specialist	8,800	800	800
Applications / Programming Support	5,600	800	1,600
Database Management Support	1,600		
Document Scanning / Media Management	1,600		
Technical Writing Support	800		
On-Call Support (section 4.3.3)	143		
Totals	33,743	2,400	4,000

The following chart details the annual labor hour staffing requirements for option year periods.

Labor Category	DFD	FMD	ITMD
Project Management	1,920		
System Administration	9,600	1,920	3,840
Network Engineering	13,440		
Systems Analyst Support	11,520		
User Support Specialist	21,120	1,920	1,920
Applications / Programming Support	13,440	1,920	3,840
Database Management Support	3,840		
Document Scanning / Media Management	3,840		
Technical Writing Support	1,920		
On-Call Support (section 4.3.3)	342		
Totals	80,982	5,760	9,600

#### 3.2 KEY LABOR CATEGORY PROFILES

The functional requirements that must be met by all personnel employed under this contract are described in Section 2 of this SOW. This section (3.2) further details specific desired experience levels for certain key staffing positions.

##### 3.2.1 Project Manager

The contractor shall identify a Project Manager (PM) to serve as the Government's major point-of-contact and to provide overall leadership and guidance for all contractor personnel assigned to this contract. The PM is responsible for the quality and efficiency of the contract to include both technical issues and business processes. The PM shall assign tasking to contractor personnel, supervise on-going technical efforts, and manage overall contract performance. This individual shall have the authority to commit the contractor's organization and make decisions for the contractor's organization in response to Government issues, concerns, or problems. This person shall be readily available to respond to Government questions, concerns, and comments, as well as be proactive in alerting the Government to potential contractual or programmatic issues.

It is desirable that the PM have the following demonstrated experience and/or knowledge:

- Demonstrated experience in planning, directing, and managing complex IT projects/operations of a nature similar in size and scope as referenced in this SOW encompassing multiple distinct networks.
- Demonstrated experience with the management and supervision of employees of various labor categories and skills in projects similar in size and scope as proposed for this SOW.
- Demonstrated ability for oral and written communication with the highest levels of management.
- Demonstrated experience in DOD command, control and communications and intelligence, specifically in the areas of database management, DoD legacy system maintenance, IT network management and systems administration, web-development, and implementation of analytical, programmatic support.
- Knowledge of, and experience with, Section 508 of the Rehabilitation Act: Electronic and Information Technology Accessibility Standards, and how the Act impacts requirements similar to those of this SOW.

### **3.2.2 DFD Systems Administrator - Macintosh Specialist**

It is desirable that the DFD Systems Administrator – Macintosh Specialist have the following demonstrated experience and/or knowledge:

- Demonstrated experience designing, installing, monitoring, maintaining, and troubleshooting, and administering Macintosh systems.
- Demonstrated experience providing graphics support, including designing and implementing technical solutions and performing upgrades using Macintosh system.
- Demonstrated Apple and Mac X OS v10.2 training and certification.

### **3.2.3 DFD Senior Network Engineer Leader**

It is desirable that the DFD Senior Network Engineer Leader have the following demonstrated experience and/or knowledge:

- Demonstrated experience leading teams in network design, installation, monitoring, and maintenance in an environment similar to that required for this SOW.
- Demonstrated experience supporting network environments similar to that of the SOW with 1000+ users.
- Demonstrated experience managing network personnel in a DOD command, control and communications environment.
- Demonstrated knowledge of network security policies and procedures similar to those required in this SOW.
- Demonstrated experience with application deployment in multiple operating system environments, including Windows NT, Windows 2000, Novell, Unix, and Macintosh.
- Demonstrated experience with Cisco routers, Alcatel Switches, Windows 2000 servers, Microsoft exchange, SMS, Microsoft SQL Server, Sybase, Oracle servers, IIS servers, and Citrix servers.

### **3.2.4 DFD Senior Network Engineer (2 each)**

It is desirable that the two DFD Senior Network Engineers have the following demonstrated experience and/or knowledge:

- Demonstrated experience designing, installing, monitoring, and maintaining networks similar to those of the SOW for 1000+ users.
- Demonstrated experience providing engineering support for Windows 2000 servers and workstations.
- Demonstrated experience with Cisco routers.
- Demonstrated experience with Alcatel switches.
- Demonstrated experience with Sybase and Oracle.
- Demonstrated experience providing Tier 3 engineering support.

### **3.2.5 DFD Systems Analyst - Technical Lead**

It is desirable that the DFD Systems Analysts - Technical Lead have the following demonstrated experience and/or knowledge:

- Demonstrated experience in management of requirements analysis projects.
- Demonstrated experience in management of systems development projects.
- Demonstrated experience in management of systems integration projects.
- Demonstrated experience in management of database support projects.
- Demonstrated experience managing within an CMMI environment.
- Demonstrated experience managing various disciplines within a network production operation.
- Demonstrated experience in quality assurance methodologies applicable to information systems management.

### **3.2.6 DFD Systems Analyst – Security Specialist**

It is desirable that the DFD Systems Analyst - Security Specialist have the following demonstrated experience and/or knowledge:

- Demonstrated experience with vulnerability analysis and reporting similar to that required for the SOW.
- Demonstrated experience with managing network security according DoD and DISA regulations.
- Demonstrated experience leading an IT Security Program for a complex network of 500+ users at multiple locations.
- Demonstrated experience in performing configuration management reviews of software and hardware for security vulnerabilities.

### **3.2.7 DFD Systems Analyst – Inherently Governmental Functions Specialist**

It is desirable that the DFD Systems Analyst – Inherently Governmental Functions Specialist have the following demonstrated experience and/or knowledge:

- Demonstrated experience managing data collection projects to include collecting, analyzing, interpreting, recording, and summarizing data findings.
- Demonstrated experience in preparing formal briefings for congressional reports.
- Demonstrated experience in presenting information to senior executive personnel.

### **3.2.8 DFD Senior Level User Support Specialist**

It is desirable that the DFD Senior Level User Support Specialist shall have the following demonstrated experience and/or knowledge:

- Demonstrated experience managing a help desk similar to that of the SOW.
- Demonstrated experience monitoring and reporting on equipment/software similar to that of the SOW.
- Demonstrated experience with Magic Total Help Desk software.
- Demonstrated experience managing a Windows networked environment with 500+ users in multiple buildings.

### **3.2.9 DFD Senior Level Applications Programmers (2 each)**

It is desirable that the two DFD Senior Level Applications Programmers have the following demonstrated experience and/or knowledge:

- Demonstrated experience providing programming support using Microsoft SQL Server 2000, Visual Basic, Visual Interdev, and Crystal Reports.

- Demonstrated experience using Requisite Pro to track requirements and Visual Source Safe for documentation version control.
- Demonstrated experience performing 508 compliance testing using JAWS.
- Demonstrated experience designing and implementing Web sites using Visual InterDev and FrontPage on Internet Information Server and writing Active Server Pages utilizing Active X Data Object to retrieve and display database information on web pages.
- Demonstrated experience developing applications in an environment similar to that of the SOW.
- Demonstrated experience developing applications according to CMMI level 3 processes.
- Demonstrated experience in developing systems that meet DoD and DISA IT security requirements and standards.
- Demonstrated experience using VB script, Access 2000, Visual Basic for Applications (VBA), Active Server Pages (ASP), HTML and SQL Server.
- Demonstrated experience using SQL Programming and Application Development using Access 2000 as a front end for MS SQL Server.
- Demonstrated experience with Javascript and ASP.net.

### **3.2.10 DFD Applications Support - MAXIMO Specialist**

It is desirable that the DFD Applications Support - MAXIMO Specialist have the following demonstrated experience and/or knowledge:

- Demonstrated experience with MRO Software – MAXIMO 5 Facilities Management System.
- Demonstrated experience with interpreting business processes and translating those processes in Maximo system functionality.
- Demonstrated experience designing and creating custom reports using Crystal Reports.
- Demonstrated experience designing and creating custom reports using Actuate.
- Demonstrated experience designing and creating customer reports using Microsoft Access.
- Demonstrated experience with data cleansing.
- Demonstrated experience in providing end-user support in a MAXIMO production environment.

### **3.2.11 DFD Senior Level Database Administrators (2 each)**

It is desirable that the two DFD Senior Level Database Administrators have the following demonstrated experience and/or knowledge:

- Demonstrated experience providing database administration support for Microsoft SQL Server Oracle, and Sybase similar to that required in the SOW.
- Demonstrated experience developing logical database designs, data models, queries, and applications.
- Demonstrated experience installing, configuring, and upgrading database systems and supporting data migration needs.
- Demonstrated experience developing ad-hoc reports using Crystal Reports.
- Demonstrated experience providing database administration support in a similar environment to that of the SOW for 500+ users.
- Demonstrated experience providing MAXIMO systems administration and support similar to that required in the SOW.

### **3.2.12 FMD Lead System Administrator**

It is desirable that the FMD Lead System Administrator have the following demonstrated experience and/or knowledge:

- Demonstrated experience designing, installing, monitoring, and maintaining networks of similar size as those of the SOW.

- Demonstrated experience providing system administration for Windows 2000 and XP networks to include using Group Policy Objects for centralized management.
- Demonstrated experience with backup and restoration methodology for networks of similar size as those of the SOW.
- Demonstrated experience in Information Assurance (IA) and Continuity of Operations Planning (COOP) for networks of similar size as those of the SOW.
- Demonstrated experience with MS Exchange, MS SQL, and MS IIS.
- Demonstrated experience with web development using Active Server Pages (ASP) and HTML.
- Demonstrated experience with Microsoft office automation software suites.
- Demonstrated experience managing a network that hosts both an IBM mainframe and Microsoft server products.

### **3.2.13 ITMD Senior Applications Lead**

It is desirable that the ITMD Senior Applications Lead have the following demonstrated experience and/or knowledge:

- Demonstrated experience developing and enhancing Government applications similar to that of the SOW.
- Demonstrated experience VB script.
- Demonstrated experience .NET Environment.
- Demonstrated experience with Access 2000.
- Demonstrated experience with Visual Basic of Applications.
- Demonstrated experience with Web development using Active Server Page (ASP).
- Demonstrated experience with HTML and SQL Server.
- Demonstrated experience diagnostic application support.
- Demonstrated experience with Microsoft products.
- Demonstrated experience with Windows 2000 server.
- Demonstrated experience with SQL programming and application development using Access 2000 as a front end for MS SQL Server.
- Demonstrated experience writing store procedures to transfer data from multiple MS SQL and Access tables to a single SQL Server table for web report purposes.
- Demonstrated experience with Javascript and ASP.net.
- Demonstrated ability to quickly isolate and resolve problems similar to those that would be required on the SOW.

### **3.2.14 ITMD Senior Systems Administration Lead**

It is desirable that the ITMD Senior Systems Administration Lead have the following demonstrated experience and/or knowledge:

- Demonstrated knowledge of network security policies and procedures similar to those required in this SOW.
- Demonstrated skill in Resolution of Information Assurance (IA) Vulnerabilities - ITMD participates in the DoD IA program. DISA provides Security Technical Information Guidelines (STIGs) consisting of instructions to safeguard for devices and operating systems against known vulnerabilities. Procedure includes access control configuration and registry alterations. DISA follows up with alerts and bulletins on newly determined vulnerabilities.
- Demonstrated experience in network and configuration management utilizing the following tools which are licensed within ITMD: Aelita Multireg, Adkins Resource Hyena, Ghost, Lophtcrack, WinInstall.
- Demonstrated experience with Alcatel Switches, Windows 2000 servers, Microsoft exchange, Microsoft SQL Server, Oracle servers, and IIS servers.
- Demonstrated experience providing database administration support for Microsoft SQL Server, and Oracle.
- Demonstrated experience installing, configuring, and upgrading database systems and supporting data migration needs.

**3.3 Staffing Approvals**

All contractor personnel selected for the task shall be approved by the COR and the Installation Representative prior to start of work on this contract.

**4.0 ADMINISTRATIVE CONSIDERATIONS:****4.1 DELIVERABLE SCHEDULE**

The following deliverable schedule summarizes all deliverables identified throughout the Statement of Work. In this schedule, DOA designates Date of Award, IAW designates In Accordance With, and PMP designates Project Management Plan. All deliverables should be provided in both electronic and hard copy formats.

NUMBER	DELIVERABLE	REFERENCE	PLANNED COMPLETION DATE
0001	Project Kickoff Meeting	2.1.1	DOA + 1 week
0002	Project Management Plan (PMP)	2.1.2	DOA + 4 weeks
0003	Standards Operating Procedures	2.1.3	IAW PMP
0004	Network Documentation	2.1.3	IAW PMP
0005	Database Documentation	2.1.3	IAW PMP
0006	Continuity of Operations Documentation	2.1.3	IAW PMP
0007	Users Guides for Information Systems	2.1.3	IAW PMP
0008	CMMI Level 3 Audit Report	2.1.3	IAW PMP
0009	Audit Procedures	2.1.3	IAW PMP
0010	DFD PC and File Server Documentation	2.2.1	IAW PMP
0011	DFD Network Performance Metrics	2.2.2	IAW PMP
0012	DFD Network Improvement Recommendations	2.2.2	IAW PMP
0013	DFD Network Documentation	2.2.2	IAW PMP
0014	DFD Requirements Analysis Document	2.2.3	IAW PMP
0015	DFD Documented Process Reviews	2.2.3	IAW PMP
0016	COTS Evaluation Documentation	2.2.3	IAW PMP
0017	DFD Advice and Recommendations Report	2.2.3	IAW PMP
0018	DFD Systems Analysis Documentation	2.2.3	IAW PMP
0019	DFD IGFSP Meeting Minutes	2.2.3	IAW PMP
0020	DFD IGFSP Oral Briefings	2.2.3	IAW PMP
0021	DFD IGFSP Interim Reports	2.2.3	IAW PMP
0022	DFD IGFSP Inventory Reports	2.2.3	IAW PMP
0023	DFD How-to User Guides	2.2.4	IAW PMP
0024	DFD End-user Training	2.2.4	IAW PMP
0025	DFD Help Desk Statistics and Analysis Document	2.2.4	IAW PMP
0026	DFD Custom Software Applications	2.2.5	IAW PMP
0027	DFD Day Care System	2.2.6	IAW PMP
0028	DFD IT Inventory System	2.2.6	IAW PMP
0029	DFD RW System	2.2.6	IAW PMP
0030	DFD IT Work Order Tracking System	2.2.6	IAW PMP
0031	Bi-weekly DFD Document Scanning and Media Management Report	2.2.8	Bi-weekly
0032	FMD PC and File Server Documentation	2.3.1	IAW PMP
0033	FMD How-To User Guides	2.3.2	IAW PMP
0034	FMD End-user Training	2.3.2	IAW PMP
0035	FMD Custom Software Applications	2.3.3	IAW PMP
0036	Purchase Card Management System	2.3.4	IAW PMP
0037	ITMD PC and File Server Documentation	2.4.1	IAW PMP
0038	ITMD How-to User Guides	2.4.2	IAW PMP
0039	ITMD End-user Training	2.4.2	IAW PMP

NUMBER	DELIVERABLE	REFERENCE	PLANNED COMPLETION DATE
0040	ITMD Help Desk Statistics and Analysis Document	2.4.2	IAW PMP
0041	ITMD Custom Software Applications	2.4.3	IAW PMP

#### 4.2 PERIOD OF PERFORMANCE

The Period of Performance for this Contract begins on Date of Award (DOA) and continues for 5 months with 2 option years.

#### 4.3 SUPPORT HOURS

The three WHS Directorate networks will be managed at Government sites in the Pentagon (DFD), Crystal City (FMD), and the Washington Capital Area (ITMD) from 6:30 a.m. to 5:30 p.m. EST. Long-distance travel is not expected. The following provides the expected on-site and after-hours support. The FMD and ITMD networks require support only during the core support hours provided below. The DFD network requires core, night, and on-call support.

	6:30 AM through 5:30 PM	5:30 PM through 6:30 AM
<b>Mondays</b>	Core Support	Night Support
<b>Tuesdays</b>	Core Support	Night Support
<b>Wednesdays</b>	Core Support	Night Support
<b>Thursdays</b>	Core Support	Night Support
<b>Fridays</b>	Core Support	Night Support
<b>Saturdays</b>	On-Call Support	On-Call Support
<b>Sundays</b>	On-Call Support	On-Call Support
<b>Federal Holidays</b>	On-Call Support	On-Call Support

##### 4.3.1 Core Support

The contractor shall provide the majority of the support onsite during the core support hours, 6:30 AM through 5:30 PM, Monday through Friday (excluding Government Holidays). This does not preclude the contractor from scheduling work outside the Core Support Hours (i.e. network maintenance, testing, software upgrades).

##### 4.3.2 Night Support

The contractor shall provide a minimum of one employee onsite from 5:30 PM through 6:30 AM, Monday through Friday (excluding Government Holidays). This individual(s) shall, at a minimum, provide telephone help desk coverage to resolve user and network problems. Support will be provided primarily through telephone communications and remote network tools (such as SMS), however support personnel may be required to visit users at their locations.

##### 4.3.3 On-Call Support

The on-call support shall be provided from 6:30 AM on Saturday through 6:30 AM on Monday, and on Federal Holidays commencing at 6:30 AM and continuing for a 24-hour period. The On-Call Support person will carry a pager and will respond via telephone within 15 minutes of a page. If the problem cannot be resolved remotely, the on-call support person will have 60 minutes to arrive onsite.

The on-call support will be limited to problems related to outages or work stoppages. Examples of services that will be covered include:

- Anything that prevents a user from logging onto their local area network (including user network account and password problems).
- Internal email outages.
- Multiple malfunctions of workstations and/or printers (only in those cases when more than one workstation or printer is not operational).
- Virus infections.

The on-call support will not include troubleshooting or resolution of minor hardware or software problems that do not result in a work stoppage. Additionally, the on-call support will not be available to resolve problems with backbone service connections to the Internet, DMZ connection for Web services, and RAS server outages.

#### **4.4 PLACE OF PERFORMANCE**

The place of performance is within DoD offices in and around the National Capital Region. The majority of the work will be performed within the Pentagon Reservation complex.

#### **4.5 GOVERNMENT FURNISHED ITEMS**

The Government will provide office space, furniture, equipment and supplies as necessary to support this effort.

#### **4.6 CONTRACT ADMINISTRATION**

##### **4.6.1 CONTRACTING OFFICER'S REPRESENTATIVE (COR)**

Mr. Jim Pleasant  
DoD, WHS, ITMD  
(703) 604-1510  
EMAIL: [pleasantj@dior.whs.mil](mailto:pleasantj@dior.whs.mil)

##### **4.6.2 INSTALLATION REPRESENTATIVE (IR)**

Ms. Jennie Blakeney  
DoD, WHS, DFD, IT Division  
(703) 692-1929  
EMAIL: [jblakeney@ref.whs.mil](mailto:jblakeney@ref.whs.mil)

##### **4.6.3 INSTALLATION REPRESENTATIVES (IR)**

DFD Mr. Robert Costanzo  
DoD, WHS, DFD, IT Division  
(703) 692-1917  
EMAIL: [rcostanzo@ref.whs.mil](mailto:rcostanzo@ref.whs.mil)

FMD Mr. Aaron Harding  
DoD, WHS, FMD  
(703) 693-2950  
EMAIL: [aharding@bfd.whs.mil](mailto:aharding@bfd.whs.mil)

ITMD Mr. Robert Parlette  
DoD, WHS, ITMD  
(703) 604-5450  
EMAIL: [parletter@dior.whs.mil](mailto:parletter@dior.whs.mil)

#### 4.7 SECURITY REQUIREMENTS

The WHS Enterprise Networks are designated as sensitive unclassified. DODI 8500.2, Information Assurance (IA) Implementation, requires that all personnel (this includes DoD military personnel, civilian personnel, consultants, and contractors) who perform work on sensitive automated information systems be assigned to duties that are designated at one of three sensitivity levels: IT-I, IT-II, or IT-III (see chart below). These designations equate to privileged, limited privileged and non-privileged access to network and information systems, and or resources. WHS will provide specific security classification guidance to the assigned contract personnel. Depending on the contractor's assigned Sensitivity Level (IT-I, IT-II, or IT-III), which will be determined by WHS, the corresponding investigation will be required (i.e. NACL, SSBI). Once the contractor's IT position and or classified access has been determined, investigation/clearance paperwork must be submitted within 30 days. Investigation/clearance must be obtained within 6-12 months. The appropriate WHS offices will provide security classification guidance for the performance of this contract. Personnel and Security Directorate will provide assistance in preparing the Standard Form 86. WHS retains the right to request the removal of contractor personnel, regardless of prior clearance or adjudication status, whose actions, while assigned to this contract, clearly conflict with the interest of the government. The reason for the removal will be fully documented in writing by the Contracting Officer.

<u>ACCESS CATEGORIES</u>	<u>SENSITIVITY LEVEL</u>	<u>MINIMUM REQUIRED INVESTIGATION</u>
Privileged	IT-I	Single Scope Background Investigation (SSBI); also supports granting of a TOP SECRET security clearance
Limited Privileged	IT-II	National Agency Check with Local Agency Checks (NACL) (contractors); also supports granting of a SECRET security clearance
Non- Privileged	IT-III	National Agency Check with Local Agency Checks (NACL) (contractors); also supports granting of a SECRET security clearance

In establishing the sensitivity levels for positions, other factors may enter into the determination, permitting placement in higher or lower categories based on the agency's judgment as to the unique characteristics of the system or the safeguards protecting the system.

For the purposes of this SOW the following IT Sensitivity Levels will apply:

<u>SERVICE CATEGORY</u>	<u>DFD</u>	<u>FMD</u>	<u>ITMD</u>
Project Management	IT-I		
Systems Administration	IT-II	IT-II	IT-II
Network Engineering	IT-II		
Systems Analyst Support	IT-III		
User Support Specialist	IT-III	IT-III	IT-III
Applications / Programming Support	IT-II	IT-II	IT-II
Database Management Support	IT-II		
Document Scanning/Media Mgmt.	IT-III		
Technical Writing Support	IT-III		

Additionally, all contract personnel providing support to the FMD Network shall possess a Secret Security Clearance or interim.

**4.8 508 COMPLIANCE**

The contractor shall ensure that all electronic and information technology (EIT) procured through this task order meet the applicable accessibility standards at 365 CFR 1194. 36 CFR 1194 implements Section 508 of the Rehabilitation Act of 1973, as amended. This standard is viewable at <http://www.section508.gov>.

**POINT OF CONTACT**

**POINT OF CONTACT**

Mr. James Pleasant, Telephone No. (703) 604-1510 is the point of contact for the purpose of preparing a receiving report (BLOCK 32& 41 of DD FORM 1449) verifying that the services as requested on this order have been performed or the supplies or equipment have been received. Distribution of the receiving report is as follows:

1 Original to the Precertification Officer (Block 20 of DD Form 1449).

1 Copy Defense Contracting Command – Washington (ATTN: Records Management)

THE POC IS LIAISON BETWEEN THE CONTRACTING OFFICE AND THE CONTRACTOR FOR DELIVERY, SPECIFICATION AND PAYMENT ISSUES.

THE POC DOES NOT HAVE THE AUTHORITY TO CHANGE ANY OF THE TERMS AND CONDITIONS OF THIS ORDER

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE	PAGE OF PAGES	
				J	1	2
2. AMENDMENT/MODIFICATION NO. P00001		3. EFFECTIVE DATE 30-Nov-2004	4. REQUISITION/PURCHASE REQ. NO. HQ0002-4306-0002		5. PROJECT NO.(If applicable)	
6. ISSUED BY DEFENSE CONTRACTING COMMAND-WASHINGTON 5200 ARMY PENTAGON ROOM 1C243 THE PENTAGON WASHINGTON DC 20310-5200		CODE W74V8H	7. ADMINISTERED BY (If other than item 6) DEFENSE CONTRACTING COMMAND-WASHINGTON ELLERY WILLIAMS 703-693-2141 FAX: 703-693-5713 ELLERY.WILLIAMS@HQDA.ARMY.MIL WASHINGTON DC 20310-5200		CODE W74V8H	
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code) COMPUTER SCIENCES CORPORATION  3160 FAIRVIEW PARK DRIVE FALLS CHURCH VA 22042-4516				9A. AMENDMENT OF SOLICITATION NO.		
				9B. DATED (SEE ITEM 11)		
				X 10A. MOD. OF CONTRACT/ORDER NO. W74V8H-04-C-0050		
				X 10B. DATED (SEE ITEM 13) 24-Aug-2004		
CODE 52939		FACILITY CODE				
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS						
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended. Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.						
12. ACCOUNTING AND APPROPRIATION DATA (If required) See Schedule						
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.						
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.						
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).						
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:						
X D. OTHER (Specify type of modification and authority) 52.212-4						
E. IMPORTANT: Contractor <input checked="" type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.						
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  THE SUBJECT ORDER IS MODIFIED AS FOLLOWS:						
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.						
15A. NAME AND TITLE OF SIGNER (Type or print)				16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)		
				DIANE P. TAYLOR / KO TEL: 703-697-6021 EMAIL: TayloDP@hqda.army.mil		
15B. CONTRACTOR/OFFEROR		15C. DATE SIGNED	16B. UNITED STATES OF AMERICA		16C. DATE SIGNED	
(Signature of person authorized to sign)			BY <i>Diane P Taylor</i>		01-Dec-2004	
			(Signature of Contracting Officer)			

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

**SUMMARY OF CHANGES**

SECTION SF 1449 - CONTINUATION SHEET

SOLICITATION/CONTRACT FORM

The total cost of this contract was increased by \$84,784.51 from \$3,028,672.10 to \$3,113,456.61.  
The offeror bid date 16-Aug-2004 has been deleted.

SUPPLIES OR SERVICES AND PRICES

SUBCLIN 0001AB

The unit price amount has increased by \$16,956.90 from \$34,242.93 to \$51,199.83.  
The total cost of this line item has increased by \$84,784.51 from \$171,214.65 to \$255,999.16.

SUBCLIN 0003AB

The unit price amount has increased by \$28,234.66 from \$37,051.21 to \$65,285.87.  
The total cost of this line item has increased by \$338,815.91 from \$444,614.5296 to \$783,430.44.

SUBCLIN 0005AB

The unit price amount has increased by \$29,687.10 from \$38,342.96 to \$68,030.06.  
The total cost of this line item has increased by \$356,245.20 from \$460,115.55 to \$816,360.75.

ACCOUNTING AND APPROPRIATION

Summary for the Payment Office

As a result of this modification, the total funded amount for this document was increased by \$84,784.51 from \$3,028,672.10 to \$3,113,456.61.

SUBCLIN 0001AB:

AC: 9750100.2020 6401 2595 S49447 DHAC58064 was increased by \$84,784.51 from \$0.00 to \$84,784.51  
The contract ACRN AC has been added.

(End of Summary of Changes)

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE	PAGE OF PAGES
				J	1   5
2. AMENDMENT/MODIFICATION NO. P00002	3. EFFECTIVE DATE 26-Jan-2005	4. REQUISITION/PURCHASE REQ. NO. SEE SCHEDULE		5. PROJECT NO. (If applicable)	
6. ISSUED BY DEFENSE CONTRACTING COMMAND-WASHINGTON 5200 ARMY PENTAGON ROOM 1C243 THE PENTAGON WASHINGTON DC 20310-5200	CODE W74V8H	7. ADMINISTERED BY (If other than item 6) DEFENSE CONTRACTING COMMAND-WASHINGTON VALE TEO-LEWIS 703-697-5804 FAX: 703-693-5713 VALE.TEOLEWIS@HQDA.ARMY.MIL WASHINGTON DC 20310-5200		CODE	W74V8H
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code) COMPUTER SCIENCES CORPORATION ██████████ 3160 FAIRVIEW PARK DRIVE FALLS CHURCH VA 22042-4516				9A. AMENDMENT OF SOLICITATION NO.	
				9B. DATED (SEE ITEM 11)	
				X	10A. MOD. OF CONTRACT/ORDER NO. W74V8H-04-C-0050
				X	10B. DATED (SEE ITEM 13) 24-Aug-2004
CODE 52939	FACILITY CODE				
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended.					
<p>Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods:</p> <p>(a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.</p>					
12. ACCOUNTING AND APPROPRIATION DATA (If required) <b>See Schedule</b>					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.					
X	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.				
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).				
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:				
	D. OTHER (Specify type of modification and authority)				
E. IMPORTANT: Contractor <input checked="" type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.					
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)					
IN ACCORDANCE WITH SECTION I, 52.217-9 OPTION TO EXTEND THE TERM OF CONTRACT THE GOVERNMENT HEREBY EXERCISES OPTION YEAR 1 - 01 FEBRUARY 2005 - 31 JANUARY 2006.					
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.					
15A. NAME AND TITLE OF SIGNER (Type or print)			16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)		
			DIANE P. TAYLOR / KO TEL: 703-697-6021 EMAIL: TayloDP@hqda.army.mil		
15B. CONTRACTOR/OFFEROR		15C. DATE SIGNED	16B. UNITED STATES OF AMERICA		16C. DATE SIGNED
(Signature of person authorized to sign)			BY <u><i>Diane P. Taylor</i></u> (Signature of Contracting Officer)		28-Jan-2005

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

SUMMARY OF CHANGES

SECTION SF 1449 - CONTINUATION SHEET

SOLICITATION/CONTRACT FORM

The total cost of this contract was increased by \$8,205,605.12 from \$3,113,456.61 to \$11,319,061.73.

The discount terms NET 30 DAYS has been deleted.

The 'administered by' organization has changed from

DEFENSE CONTRACTING COMMAND-WASHINGTON

ELLERY WILLIAMS

703-693-2141 FAX: 703-693-5713

ELLERY.WILLIAMS@HQDA.ARMY.MIL

WASHINGTON DC 20310-5200

to

DEFENSE CONTRACTING COMMAND-WASHINGTON

VALE TEO-LEWIS

703-697-5804 FAX: 703-693-5713

VALE.TEOLEWIS@HQDA.ARMY.MIL

WASHINGTON DC 20310-5200

SUPPLIES OR SERVICES AND PRICES

CLIN 0003

The option status has changed from Option to Option Exercised.

SUBCLIN 0003AA

The option status has changed from Option to Option Exercised.

SUBCLIN 0003AB

The option status has changed from Option to Option Exercised.

SUBCLIN 0003AC

The option status has changed from Option to Option Exercised.

CLIN 0004

The option status has changed from Option to Option Exercised.

SUBCLIN 0004AA

The option status has changed from Option to Option Exercised.

SUBCLIN 0004AB

The option status has changed from Option to Option Exercised.

SUBCLIN 0004AC

The option status has changed from Option to Option Exercised.

CLIN 0007 is added as follows:

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0007		1	Lot	\$0.00	\$0.00
	MOD 02				
	FFP				
	SEE 05WH621-008 (REFNET FUNDS) SHIP TO ADDRESS: WHS, ITMD				
	Attn: Jennie Blakeney, 703-692-1929 1155 Defense Pentagon, Room 1C547				
	Washington, DC 20301-1155 (703) 614-0525				
	PURCHASE REQUEST NUMBER: HQ0002-5010-0001-000				

---

NET AMT \$0.00

ACRN AD Funded Amount \$0.00

FOB: Destination

CLIN 0008 is added as follows:

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0008		1	Lot	\$0.00	\$0.00
	EXERCISE OPTION YEAR 1				
	FFP				
	SEE 05WH621-008 (ORC CODE 6401)				
	PURCHASE REQUEST NUMBER: HQ0002-5010-0001-000				

---

NET AMT \$0.00

ACRN AE Funded Amount \$0.00

FOB: Destination

ACCOUNTING AND APPROPRIATION

Summary for the Payment Office

As a result of this modification, the total funded amount for this document was increased by \$8,205,605.12 from \$3,113,456.61 to \$11,319,061.73.

SUBCLIN 0003AA:

AD: 97X4950.2020 PX181 7727 2595 S49447 RFAC55907 was increased by \$6,668,525.11 from \$0.00 to \$6,668,525.11

The contract ACRN AD has been added.

SUBCLIN 0003AB:

AE: 9750100.2020 6401 2595 S49447 DHAC58116 was increased by \$783,430.44 from \$0.00 to \$783,430.44

The contract ACRN AE has been added.

SUBCLIN 0003AC:

AE: 9750100.2020 6401 2595 S49447 DHAC58116 was increased by \$753,649.57 from \$0.00 to \$753,649.57

The contract ACRN AE has been added.

CLIN 0007:

Funding on CLIN 0007 is initiated as follows:

ACRN: AD

Acctng Data: 97X4950.2020 PX181 7727 2595 S49447 RFAC55907

Increase: \$0.00

Total: \$0.00

CLIN 0008:

Funding on CLIN 0008 is initiated as follows:

ACRN: AE

Acctng Data: 9750100.2020 6401 2595 S49447 DHAC58116

Increase: \$0.00

Total: \$0.00

INSPECTION AND ACCEPTANCE

The following Acceptance/Inspection Schedule was added for CLIN 0007:

INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
N/A	N/A	N/A	N/A

The following Acceptance/Inspection Schedule was added for CLIN 0008:

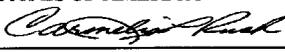
INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
N/A	N/A	N/A	N/A

(End of Summary of Changes)

W74V8H-04-C-0050

P00002

Page 5 of 5

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE	PAGE OF PAGES	
				J	1	3
2. AMENDMENT/MODIFICATION NO. P00003		3. EFFECTIVE DATE 18-Mar-2005	4. REQUISITION/PURCHASE REQ. NO. SEE SCHEDULE		5. PROJECT NO.(If applicable)	
6. ISSUED BY DEFENSE CONTRACTING COMMAND-WASHINGTON 5200 ARMY PENTAGON ROOM 1C243 THE PENTAGON WASHINGTON DC 20310-5200		CODE W74V8H	7. ADMINISTERED BY (If other than item 6) DEFENSE CONTRACTING COMMAND-WASHINGTON VALE TEO-LEWS 703-697-5804 FAX: 703-693-5713 VALE.TEOLEWS@HQDA.ARMY.MIL WASHINGTON DC 20310-5200		CODE W74V8H	
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code) COMPUTER SCIENCES CORPORATION 3160 FAIRVIEW PARK DRIVE FALLS CHURCH VA 22042-4516				9A. AMENDMENT OF SOLICITATION NO.		
				9B. DATED (SEE ITEM 11)		
				X 10A. MOD. OF CONTRACT/ORDER NO. W74V8H-04-C-0050		
				X 10B. DATED (SEE ITEM 13) 24-Aug-2004		
CODE 52939		FACILITY CODE				
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS						
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of offer <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended. Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.						
12. ACCOUNTING AND APPROPRIATION DATA (If required)						
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACT ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.						
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.						
X B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).						
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:						
D. OTHER (Specify type of modification and authority)						
E. IMPORTANT: Contractor <input checked="" type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.						
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  THE SUBJECT ORDER IS MODIFIED AS FOLLOW.						
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.						
15A. NAME AND TITLE OF SIGNER (Type or print)				16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)		
				CARMELIA L. RUSH / KO TEL: 703-693-2139 EMAIL: RushCL@hqda.army.mil		
15B. CONTRACTOR/OFFEROR		15C. DATE SIGNED	16B. UNITED STATES OF AMERICA		16C. DATE SIGNED	
(Signature of person authorized to sign)			BY  (Signature of Contracting Officer)		21-Mar-2005	

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

SUMMARY OF CHANGES

SECTION SF 1449 - CONTINUATION SHEET

SUPPLIES OR SERVICES AND PRICES

CLIN 0009 is added as follows:

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0009	NO COST MOD: SEE 05WH621-008-0001 FFP NO COST MOD: SEE 05WH621-008-0001 PURCHASE REQUEST NUMBER: HQ0002-5010-0001-001	1	Lot		
				NET AMT	\$0.00
				ACRN AD Funded Amount	\$0.00

FOB: Destination

ACCOUNTING AND APPROPRIATION

Summary for the Payment Office

CLIN 0009:  
Funding on CLIN 0009 is initiated as follows:

ACRN: AD

Acctng Data: 97X4950.2020 PX181 7727 2595 S49447 RFAC55907

Increase: \$0.00

Total: \$0.00

INSPECTION AND ACCEPTANCE

The following Acceptance/Inspection Schedule was added for CLIN 0009:

INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
N/A	N/A	N/A	N/A

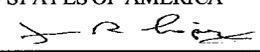
The following have been added by full text:

STATEMENT OF WORK

**Add to Section 4.5. Government Furnished Items:**

In some locations, personnel assigned to work at the Government's location may be required to secure a building upon departure. The Government will make keys available if need to secure a building, office, or work area. Government Security Manager for that location will have the final decision on issuing keys.

(End of Summary of Changes)

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE	PAGE OF PAGES
				J	1   3
2. AMENDMENT/MODIFICATION NO. P00005	3. EFFECTIVE DATE 01-Aug-2005	4. REQUISITION/PURCHASE REQ. NO. SEE SCHEDULE		5. PROJECT NO.(If applicable)	
6. ISSUED BY DEFENSE CONTRACTING COMMAND-WASHINGTON 5200 ARMY PENTAGON ROOM 1C243 THE PENTAGON WASHINGTON DC 20310-5200	CODE W74V8H	7. ADMINISTERED BY (If other than item 6) DEFENSE CONTRACTING COMMAND-WASHINGTON VALE TEO-LEWIS 703-697-5804 FAX: 703-693-5713 VALE.TEOLEWIS@HQDA.ARMY.MIL WASHINGTON DC 20310-5200		CODE	W74V8H
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code) COMPUTER SCIENCES CORPORATION  3160 FAIRVIEW PARK DRIVE FALLS CHURCH VA 22042-4516				9A. AMENDMENT OF SOLICITATION NO.	
				9B. DATED (SEE ITEM 11)	
				X	10A. MOD. OF CONTRACT/ORDER NO. W74V8H-04-C-0050
				X	10B. DATED (SEE ITEM 13) 24-Aug-2004
CODE 52939	FACILITY CODE				
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended.					
<p>Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods:</p> <p>(a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.</p>					
12. ACCOUNTING AND APPROPRIATION DATA (If required) <b>See Schedule</b>					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.					
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.					
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).					
X C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 52.212-4(c), Terms and Conditions - Commercial Items (Oct 2003)					
D. OTHER (Specify type of modification and authority)					
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copies to the issuing office.					
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  See Schedule					
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.					
15A. NAME AND TITLE OF SIGNER (Type or print)			16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)		
			JUAN R LOPEZ (WHS) / KO TEL: 703-692-9530 EMAIL: Juan.Lopez@hqda.army.mil		
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA		16C. DATE SIGNED	
(Signature of person authorized to sign)		BY 		29-Sep-2005	
		(Signature of Contracting Officer)			

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

SUMMARY OF CHANGES

SECTION SF 1449 - CONTINUATION SHEET

SOLICITATION/CONTRACT FORM

The total cost of this contract was increased by \$17,129.00 from \$11,319,061.73 to \$11,336,190.73.

SUPPLIES OR SERVICES AND PRICES

CLIN 0007

The FSC code has changed from D314 to D301.  
The SIC code 7376 has been added.

CLIN 0008

The FSC code has changed from D314 to D301.  
The SIC code 7376 has been added.

CLIN 0009

The FSC code has changed from D314 to D301.  
The SIC code 7376 has been added.

CLIN 0010 is added as follows:

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0010	Additional Funds for Option Year 1 FFP Enterprise IT Staff providing after hours support PURCHASE REQUEST NUMBER: HQ0002-5010-0001-003	6	Months	\$2,854.833	\$17,129.00
NET AMT					\$17,129.00
ACRN AE Funded Amount					\$17,129.00

FOB: Destination

ACCOUNTING AND APPROPRIATION

Summary for the Payment Office

As a result of this modification, the total funded amount for this document was increased by \$17,129.00 from \$11,319,061.73 to \$11,336,190.73.

CLIN 0010:

Funding on CLIN 0010 is initiated as follows:

ACRN: AE

Acctng Data: 9750100.2020 6401 2595 S49447 DHAC58116

Increase: \$17,129.00

Total: \$17,129.00

INSPECTION AND ACCEPTANCE

The following Acceptance/Inspection Schedule was added for CLIN 0010:

INSPECT AT  
Destination

INSPECT BY  
Government

ACCEPT AT  
Destination

ACCEPT BY  
Government

(End of Summary of Changes)

2. AMENDMENT/MODIFICATION NO. <b>P00006</b>	3. EFFECTIVE DATE <b>01-Feb-2006</b>	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (If applicable)
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6. ISSUED BY WHS, ACQUISITION & PROCUREMENT OFFICE 1155 DEFENSE PENTAGON RPN SUITE 12063 WASHINGTON DC 20301-1155	CODE <b>HQ0034</b>	7. ADMINISTERED BY (If other than item 6)  <b>See Item 6</b>
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8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code) COMPUTER SCIENCE CORPORATION 3160 FAIRVIEW PARK DRIVE FALLS CHURCH VA 22042-4516	9A. AMENDMENT OF SOLICITATION NO.
	9B. DATED (SEE ITEM 11)
	X 10A. MOD. OF CONTRACT/ORDER NO. <b>W74V8H-04-C-0050</b>
	X 10B. DATED (SEE ITEM 13) <b>24-Aug-2004</b>

CODE **52939** FACILITY CODE

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer  is extended,  is not extended.

Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods:  
 (a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)  
**See Schedule**

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.

B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).

C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:

X D. OTHER (Specify type of modification and authority)  
**FRA 43.103(a)(3)**

E. IMPORTANT: Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  
Modification Control Number: **mainjen06635**  
**See Schedule**

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) JUAN LOPEZ / CONTRACTING OFFICER TEL: 703-696-3970 EMAIL: <a href="mailto:juan.lopez@whs.mil">juan.lopez@whs.mil</a>
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED
16B. UNITED STATES OF AMERICA BY <u>Juan R. Lopez</u> (Signature of Contracting Officer)	16C. DATE SIGNED <b>31-Jan-2006</b>

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

**SUMMARY OF CHANGES**

SECTION SF 30 - BLOCK 14 CONTINUATION PAGE

The following have been added by full text:

REASON

The purpose of this modification is to exercise option year 2, add an additional CLIN for After Hour Support and to fund four months of service for this option period.

CLINS 0005 and 0006 options are hereby exercised for four months.

CLIN 0011 is added to provide Enterprise IT After Hours Support

All other terms and conditions remain unchanged.

The following have been deleted:

STATEMENT OF WORK

SECTION SF 1449 - CONTINUATION SHEET

SOLICITATION/CONTRACT FORM

The total cost of this contract was increased by \$8,532,979.70 from \$11,336,190.73 to \$19,869,170.43.

SUPPLIES OR SERVICES AND PRICES

CLIN 0005

The option status has changed from Option to Option Exercised.  
The cost constraint NSP has been deleted.

SUBCLIN 0005AA

The option status has changed from Option to Option Exercised.

SUBCLIN 0005AB

The option status has changed from Option to Option Exercised.

SUBCLIN 0005AC

The option status has changed from Option to Option Exercised.

CLIN 0006

The option status has changed from Option to Option Exercised.

SUBCLIN 0006AA

The option status has changed from Option to Option Exercised.

SUBCLIN 0006AB

The option status has changed from Option to Option Exercised.

SUBCLIN 0006AC

The option status has changed from Option to Option Exercised.

CLIN 0007

The CLIN extended description has changed from FFPSEE 05WH621-008 (REFNET FUNDS) SHIP TO ADDRESS: WHS, ITMD Attn: Jennie Blakeney, 703-692-1929 1155 Defense Pentagon, Room 1C547 Washington, DC 20301-1155 (703) 614-0525PURCHASE REQUEST NUMBER: HQ0002-5010-0001-000 to FFP SEE 05WH621-008 (REFNET FUNDS) SHIP TO ADDRESS: WHS, ITMD Attn: Jennie Blakeney, 703-692-1929 1155 Defense Pentagon, Room 1C547 Washington, DC 20301-1155 (703) 614-0525PURCHASE REQUEST NUMBER: HQ0002-5010-0001-000.

The PROG code S10 has been added.

The WSC Equipment code 000 has been added.

The SIC code has changed from 7376 to 7379.

The NAICS code 541513 has been added.

CLIN 0008

The PROG code S10 has been added.

The WSC Equipment code 000 has been added.

The SIC code has changed from 7376 to 7379.

The NAICS code 541513 has been added.

CLIN 0009

The PROG code S10 has been added.

The WSC Equipment code 000 has been added.

The SIC code has changed from 7376 to 7379.

The NAICS code 541513 has been added.

CLIN 0010

The FSC code D301 has been added.

The PROG code S10 has been added.  
 The WSC Equipment code 000 has been added.  
 The SIC code 7379 has been added.  
 The NAICS code 541513 has been added.

CLIN 0011 is added as follows:

ITEM NO	SUPPLIES/SERVICES	QUANTITY	UNIT	UNIT PRICE	AMOUNT
0011	Enterprise IT Staff After Hours Support FFP FFP - Enterprise IT Staff providing after hours support PURCHASE REQUEST NUMBER: HQ0002-5010-0001-003	12	Months	\$2,940.44	\$35,285.28
NET AMT					\$35,285.28
ACRN AF					\$11,761.68

ACCOUNTING AND APPROPRIATION

Summary for the Payment Office

As a result of this modification, the total funded amount for this document was increased by \$2,844,326.49 from \$11,336,190.73 to \$14,180,517.22.

SUBCLIN 0005AA:

AF: 97X4950.2020 PX181 7727 2595 S49447 RFAC65907 (CIN 00000000000000000000000000000000) was increased by \$2,300,467.87 from \$0.00 to \$2,300,467.87  
 The contract ACRN AF has been added.  
 The CIN 00000000000000000000000000000000 has been added.

SUBCLIN 0005AB:

AG: 9760100.2020 6401 2595 S49447 DHAC68050 (CIN 00000000000000000000000000000000) was increased by \$272,120.25 from \$0.00 to \$272,120.25  
 The contract ACRN AG has been added.  
 The CIN 00000000000000000000000000000000 has been added.

SUBCLIN 0005AC:

AG: 9760100.2020 6401 2595 S49447 DHAC68050 (CIN 00000000000000000000000000000000) was increased by \$259,976.69 from \$0.00 to \$259,976.69  
 The contract ACRN AG has been added.  
 The CIN 00000000000000000000000000000000 has been added.

CLIN 0011:

Funding on CLIN 0011 is initiated as follows:

ACRN: AF

CIN: 00000000000000000000000000000000

Acctng Data: 97X4950.2020 PX181 7727 2595 S49447 RFAC65907

Increase: \$11,761.68

Total: \$11,761.68

DELIVERIES AND PERFORMANCE

The following Delivery Schedule item has been added to CLIN 0011:

DELIVERY DATE	QUANTITY	SHIP TO ADDRESS	UIC
POP 01-FEB-2006 TO 31-JAN-2007	N/A	WHS/FINANCIAL MANAGEMENT DIR AARON HARDING 1155 DEFENSE PENTAGON ROOM 3B287 WASHINGTON DC 20301-1155 703-614-5105 FOB: Destination	HQ0002

INSPECTION AND ACCEPTANCE

The following Acceptance/Inspection Schedule was added for CLIN 0011:

INSPECT AT	INSPECT BY	ACCEPT AT	ACCEPT BY
N/A	N/A	N/A	Government

(End of Summary of Changes)